

The Great ASC Flood of 2012

Ed Galloway
Head, Archives Service Center
University of Pittsburgh

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Session 11. Disasters We Have Known:
What We Learned and Other Helpful Tidbits

1st lesson: Disasters always happen over the weekend...especially when you have Steelers' tickets

SUNDAY MORNING, 9:30 AM
SEPTEMBER 16, 2012

Call on cell phone...

**“HELLO ED? IT’S FERN. THERE’S
BEEN A WATER LEAK AT THOMAS...”**

Gulp!

**“...YOU MIGHT WANT TO GO OVER...A
DISASTER RECOVERY TEAM WAS
CALLED IN...”**

Me now...

“FOR A LEAK?!”



2nd lesson: Weekend guards should roam the building

**THIS PIPE BURST AT 1 AM...GUARD
FINALLY NOTICED WHEN WATER
TRICKLING DOWN STAIRS**



UNITED STATES
POSTAL SERVICE

HUSKY













SEPTEMBER

HUSKY
Contractor
Clean-Up
Bags
32 BAGS

HOLLINGER

Handwritten notes on a whiteboard:
The Administration
Old Office Building
Please Contact and
Two Call 444
Buy Call 444

Handwritten notes on a separate sheet:
Continuing Project
Just Summary
Left out of the
11/17/2000
Fall
2001



The desk area is cluttered with various items. On the left side, there is a large stack of papers and folders, including a prominent grey folder. In the center, a printer is visible, surrounded by more papers. To the right of the printer, there is a computer monitor, a purple vase containing flowers, and a silver thermos. A black office chair is partially visible on the left side of the desk. The desk is situated in a cubicle, with a grey partition wall on the right side.









3rd lesson: No plan for extent of office damage

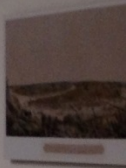
SO WHAT NEXT?







EXIT





4th lesson: Don't leave material on the floor

ONLY 6 BOXES GOT WET



SIDE



BUSINESS RECORDS MANAGEMENT, INC.
(412) 521-0810
PITTSBURGH, PENNSYLVANIA

www.WHITMONT.com



HOLLINGER

HOLLINGER

5th lesson: Be onsite to train disaster response company in handling material

DIDN'T HAVE A CLUE WHAT TO DO





REPORTS
WESTERN PENNSYLVANIA HOSPITAL
FOR 1904 AND 1905.

REPORTS
Western Pennsylvania Hospital.
FOR 1904 AND 1905.

1952



6th lesson: Make sure patrons are warned of what to expect

MAKE-SHIFT READING ROOM

University of Toronto
Archives Service Center
Reading Room
→





PENCILS OR
LAPTOPS ONLY



CAUTION



WET FLOOR

ERS 1353



ERS
654

2

G.S.
JONES
412-766-6886

4 WEEKS LATER...





New & Improved

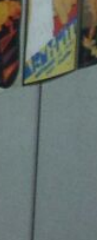
**BACK TO BUSINESS BY MID-
OCTOBER**

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→





PENCILS OR
LAPTOPS ONLY



Impact on us?

**DISRUPTED NORMAL OFFICE
FUNCTIONS FOR 4-6 WEEKS; SLIGHT
DISRUPTION TO PATRONS**

Benefits?

**GOT NEW CARPET & FRESH PAINT,
RECONFIGURED OFFICES, CREATED
STAFF LOUNGE**

And most important?

**IDENTIFIED CRUCIAL RECORDS FOR
ARCHIVAL PURGING (CRAP)!!!**

Steelers 27 | Jets 10

**AND YES I DID STILL GO TO THE
STEELERS' GAME**