

A SCUA Snapshot: Collection Users and Usage

based on statistics from Aeon, August 2014-May 2017

What is Aeon?

- Aeon is an automated workflow management system designed for special collections and archives.
- Researchers register and request items to view in the library in advance of their visit.
- Staff can easily manage and track items requested in the reading room and remotely, collaborate on instruction, and create reports through the system.

SCUA staff taught primary source instruction sessions using **over 1,500 collection items** for courses in 12 departments

Examples of Activities tracked through Aeon

September 2016	Number of Requests	Attendance
Activity 203: ART 355- Kelmscott Press	21	27
Activity 209: HISP 611 Fall 2016	25	
Activity 214: HIST 208 American Revolution	10	21
Activity 208: HIST 208V	29	17
Activity 207: JAPN401	17	
Activity 211: Maryland Agricultural Census Microfilm	12	
Activity 210: Rossborough Inn Research Seminar	46	
Activity 206: Suzanne Perlman Visit	5	
Total number of requests	165	
Average number of requests	20.6	

Interlibrary Loan Usage

- Researchers have placed **over 950** Interlibrary Loan requests for materials from SCUA
- ILL students from McKeldin visit the Maryland Room to scan the original materials and deliver PDF versions to researchers.
- ILL items out of copyright that are not already available online are scanned in the Digital Conversion and Media Reformatting (DCMR) Lab in Hornbake and uploaded to the Internet Archive.

Since August 2104, we have served

1,742 researchers

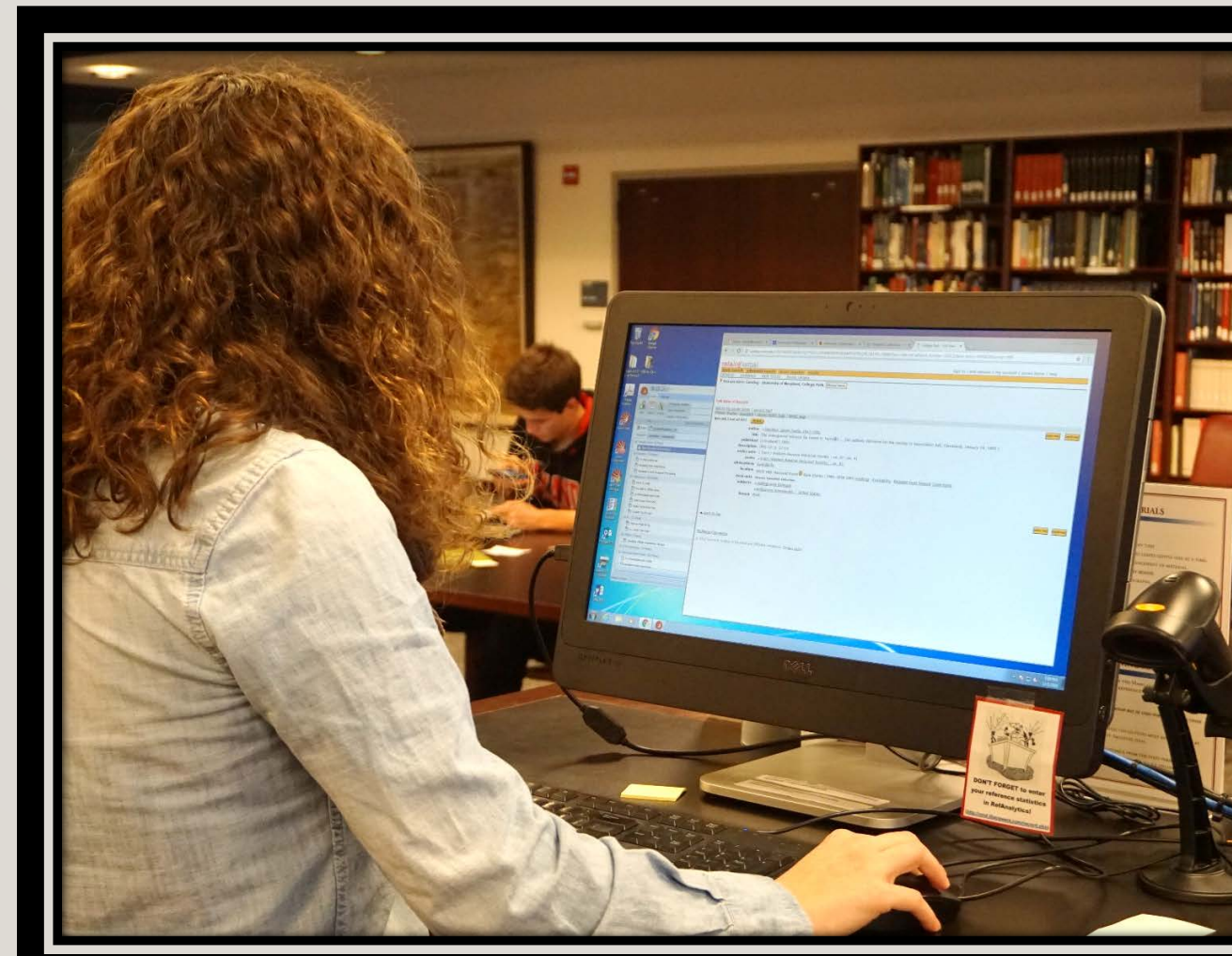
making 3,693 visits

to the Maryland Room or Prange Reading Room

to use 14,600 items

Frequently Used Collections, 2014-2017

Title	# of Requests
AFL-CIO Record Groups	400+
Baltimore News American Photos	275
Djuna Barnes papers	180
Gordon W. Prange Papers	167
Spiro T. Agnew papers	164
Children's Television Workshop	118
The Diamondback	114
Maryland Manuscripts Collection	114
Geary Eppley papers	99
Adele H. Stamp papers	89
Chesapeake Bay Foundation archives	87
Katherine Anne Porter papers	76
Office of the President, University of Maryland records	76
All Things Considered (NPR)	66



Limitations to Aeon Statistics

- Aeon reports focus only on in-person reference transactions. Remote reference is difficult to track through Aeon, though it makes up a large portion of our yearly statistics.
- Lack of data standardization in requests submitted manually by patrons creates discrepancies in statistical reporting.

Researchers from all **50 states and DC**,
plus 50 countries,
have registered to use SCUA collections

Time Researchers spent in the Maryland Room or Prange

	Total Hours	Average Hours per Person
2014	2698.15	9.67
2015	6873.90	10.93
2016	7427.35	11.53
2017	3376.83	10.42
Total	20376.23	11.86

Future Implications

- Track changes in collection use after release of new public search interface in 2017-2018
- Keep track of busiest days and times in the reading room to evaluate continuing need for extended hours and weekend hours
- Identify under-used collections and promote them through instruction and social media



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