#### **Data-driven Decision Making**

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Elena Nilsson 3:04









# **Urban Computing Lab**

We design, develop and evaluate computational tools that extract insights from large-scale data to enhance decision-making processes



# Societal Impact

- Urban Planning
- Economic development
- Emergency response
- Transportation
- Epidemiology

<u>We collaborate with UN, WB an telecommunication</u> <u>companies interested in</u> <u>"Data/AI for social good"</u>

#### DATA

### Call Detail Records



# **Modeling Human Behavior**



#### Consumption

- Number calls, duration, frequency, SMS/MMS/voice
- Expenses
- Handset Type and Features



#### Social

- Degree of the social network
- Strength of the contacts (Reciprocity & Frequency)
- Geography of the social contacts



#### Mobility

- Mobility Patterns (Entropy)
- Diameter of mobility
- Radius of gyration (Home/Work)

#### **RESEARCH PROJECTS**

# **Socioeconomic Maps**

### Important Data Comes at a Price





Can human behaviors extracted from Call Detail Records be used to forecast regional socioeconomic information?

# Methodology





### Proxies

 Higher SELs associated to longer commuting distances



- Higher SELs associated to more reciprocal cell phone relationships
- Lower SELs associated to larger volumes of voice vs SMS

# Results

- Accuracies of up to 82% per individual SEL
- Aggregated classification with privacy preserving data: 78% accuracy

• WB currently working in Guatemala to scale to multiple companies

# Natural Disasters

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Decision Making for Emergency Preparedness and Response

 CDR behaviors to provide emergency responders with information beyond the one they can collect manually

- A couple of preliminary projects:
- 1. Number of displaced individuals during disaster
- 2. Mobility disruption and resilience to disasters

# Displaced Individuals-Tabasco, Mexico



#### **Displaced Individuals – Signatures**



# **Mobility Disruption and Resilience**



### Disruption and Resilience – Musanze (Rwanda)



# **Current and Future Work**

- <u>Biase</u>s in data
- Working with <u>decision makers</u>:
  - Data, from collection to sampling
  - Tool usage, from modeling to analysis
- Working with <u>communities</u>:
  - Data collection and ownership
  - Transparency of models
- Interdisciplinary research takes time and effort



#### THANK YOU!!!

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