The Great ASC Flood of 2012

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Session 11. Disasters We Have Known: What We Learned and Other Helpful Tidbits
1st lesson: Disasters always happen over the weekend...especially when you have Steelers’ tickets

SUNDAY MORNING, 9:30 AM
SEPTEMBER 16, 2012
“HELLO ED? IT’S FERN. THERE’S BEEN A WATER LEAK AT THOMAS...”
Gulp!

“...YOU MIGHT WANT TO GO OVER...A DISASTER RECOVERY TEAM WAS CALLED IN...”
Me now...

“FOR A LEAK?!”
2nd lesson: Weekend guards should roam the building

THIS PIPE BURST AT 1 AM...GUARD FINALLY NOTICED WHEN WATER TRICKLING DOWN STAIRS
3rd lesson: No plan for extent of office damage

SO WHAT NEXT?
4th lesson: Don’t leave material on the floor

ONLY 6 BOXES GOT WET
5th lesson: Be onsite to train disaster response company in handling material

DIDN’T HAVE A CLUE WHAT TO DO
6th lesson: Make sure patrons are warned of what to expect

MAKE-SHIFT READING ROOM
4 WEEKS LATER...
New & Improved

BACK TO BUSINESS BY MID-OCTOBER
Impact on us?

DISRUPTED NORMAL OFFICE FUNCTIONS FOR 4-6 WEEKS; SLIGHT DISRUPTION TO PATRONS
Benefits?

GOT NEW CARPET & FRESH PAINT, RECONFIGURED OFFICES, CREATED STAFF LOUNGE
And most important?

IDENTIFIED CRUCIAL RECORDS FOR ARCHIVAL PURGING (CRAP)!!!
AND YES I DID STILL GO TO THE STEELERS' GAME