Medicaid Disease Management Program data: Complete reference list

Title of Dissertation:	THE EFFECT OF MEDICAID DISEASE MAN- AGEMENT PROGRAMS ON MEDICAID EX- PENDITURES
By:	Keith Kranker Doctor of Philosophy, 2011
Directed By:	Professor Mark Duggan Department of Economics

Data on Medicaid Disease Management (DM) programs was collected for the abovereferenced dissertation research. In particular, the empirical research in Chapter 2 of the dissertation relies on this data (merged with national survey data). The descriptive discussion on the rise of DM programs (chapters 1 and 2) is based on this data.

The methodology for collecting the data is discussed in **Appendix A** of the dissertation. **This document provides a complete list of references** that, for sake of brevity, were excluded from the reference list in the dissertation.

To reiterate, information on Medicaid DM programs was collected from a variety of sources. Although I am not aware of any references that describe all Medicaid DM programs that have been implemented, a number of sources discuss one or more Medicaid DM programs. The starting point for my research was the intersection of all programs discussed in the documents listed under the "Main" heading (page 2).

In addition, these documents were supplemented with other information, gleaned stateby-state, from over 250 sources. These include state Medicaid offices and websites (and other government agencies), program status updates and evaluations, DMO companies, press releases or newspaper articles, personal communication with relevant parties, etc. Sources are listed, by state, under the "State-specific" heading (beginning on page 6).

For each state, I also used the state's Medicaid program website, which often included web pages on DM programs (when present) and other aspects of the Medicaid program (website addresses on page 31). Finally, I also used documents from the Centers for Medicare & Medicaid Services (www.cms.gov), such the list of Waiver programs and other initiatives.

Main references

- Abraham, Ashish. 2008. Personal communication regarding Medicaid Disease Management programs with Vice President of Programs & Health Strategies, Ameri-Choice MSO Interview by Keith Kranker. February 25.
- APS Healthcare. 2009. APS Total Health Management for Medicaid Recipients. March 10. www.colorado.gov, cached at www.google.com.
- Arora, Roshni, Jessica Boehm, Lisa Chimento, Lauren Moldawer, and Catherine Tsien.
 2008. Designing and Implementing Medicaid Disease and Care Management Programs: A User's Guide. Rockville, MD: Agency for Healthcare Research and Quality (AHRQ). (Prepared by The Lewin Group under Contract No. 290-04-0011.) AHRQ Publication No. 07-0063. (March).
 www.ahrq.gov/qual/medicaidmgmt/.
- Bella, Melanie, Chad Shearer, Karen LLanos, and Stephen A. Somers. 2008. Purchasing Strategies to Improve Care Management for Complex Populations: A National Scan of State Purchasers. Hamilton, NJ: Center for Health Care Strategies. (March). www.chcs.org/publications3960/publications_show.htm?doc_id=674878.
- Brown, Sally Sue, and Trudi L. Matthews. 2003. State Official's Guide to Chronic Illness. Lexington, KY: The Council of State Governments. www.csg.org/pubs/Documents/SOG03ChronicIllness.pdf.
- Coffey, Rosanna M., Karen Ho, David M. Adamson, Trudi L. Matthews, and Jenny Sewell. 2006. Asthma Care Quality Improvement: A Resource Guide for State Action. Rockville, MD: Agency for Healthcare Research and Quality (AHRQ). AHRQ Publication No. 06-0012-1. (April). www.ahrq.gov/qual/asthmacare/.
- Coffey, Rosanna M., Trudi L. Matthews, and Kelly McDermott. 2004. Diabetes Care Quality Improvement: A Resource Guide for State Action. (Prepared by The Medstat Group, Inc. and The Council of State Governments under Contract No. 290-00-0004). AHRQ Pub. No. 04-0072. Rockville, MD: Agency for Healthcare Research and Quality (AHRQ). (September). www.ahrq.gov/qual/diabqual/diabqguide.htm.

Medicaid Disease Management Program data: Complete reference list

- Costich, Julia F. 2007. Rural Medicaid Disease Managment: Afterthought or Strategic Aim? Lexington, KY: The Council of State Governments. (August). www.csg.org/pubs/Documents/0812-RuralMedicaidReport.pdf.
- Faulkner, Lydia. 2003. Disease Management: The New Tool for Cost Containment and Quality Care. NGA Center for Best Practices Issue Brief. Washington, D.C.: National Governors Association. (March 13). www.nga.org/Files/pdf/031403DISEASEMGMT.pdf.
- Flowers, Lynda. 2007. Disease Management in Fee-for-Service Medicaid Programs. Washington, D.C.: AARP Public Policy Institute. Issue Brief #81. (March). www.aarp.org/research/health/medicaid/.
- Gillespie, Jeann L., and Louis F. Rossiter. 2003. "Medicaid Disease Management Programs: Findings from Three Leading US State Programs." *Disease Management* & *Health Outcomes* 11 (6): 345-361.
- Health Strategies Consultancy, The. 2004a. Disease Management in Medicaid. Washington, D.C.: The Health Strategies Consultancy, LLC (Avalere Health). (September). www.avalerehealth.net/research/docs/Medicaid_Disease_Management.pdf.
- ------. 2004b. Disease Management in Medicaid: 2004. California HealthCare Foundation. (December). www.chcf.org/topics/medi-cal/index.cfm?itemID=108102.
- Healthcare Financial Management Association. 2003. "Disease Management: Patient Management in Disguise State Policy Watch." *hfm Magazine*.
- Kaye, Neva. 2005. Medicaid Managed Care: Looking Forward, Looking Back. Portland, ME: National Academy for State Health Policy. www.nashp.org/Files/mmc64_guide_final_2005.pdf.
- Kuo, Angela D. 2004. State Approaches to Medicaid Disease Management. Cambridge: Harvard School of Public Health. Report for the Centers for Medicare & Medicaid Services (CMS) Boston Regional Office. (September). www.nescso.org/libraries/library_item_detail.cfm?library_item=297.
- Lambert, David, John Gale, Donna Bird, and David Hartley. 2001. Medicaid Managed Behavioral Health in Rural Areas. Working Paper # 24. Maine Rural Health Research Center, University of Southern Maine. (January). http://muskie.usm.maine.edu/Publications/rural/pb24.pdf.
- National Association of State Medicaid Directors. 2006. Health Promotion and Prevention Programs. Washington, D.C.: American Public Human Services Association. (November). http://www.nasmd.org/issues/docs/Health_Promotion_and_Prevention_Programs .doc.

- National Conference of State Legislatures. 2003. 50 States Summary of Disease Management Legislation. (August 22). www.ncsl.org/programs/health/diseasemgmt50.htm.
- -------. 2007a. 50 State Summary of Disease Management Laws. (July). www.ncsl.org/programs/health/diseasemgtleg04.htm.
 - ——. 2007b. State Medicaid Disease Management Program Descriptions. (July). www.ncsl.org/programs/health/StateDiseasemgmt1.htm.
- National Governors Association Center for Best Practices. 2004. State Disease Management Programs, June 2004. Washington, D.C.: National Governors Association. (June). www.nga.org/Files/pdf/0408DISEASEMGTPROGRAMS.pdf.
- ———. 2006. Creating Healthy States: Promoting Healthy Living in the Medicaid Program. Issue Brief. Washington, D.C.: National Governors Association. (August). www.nga.org/Files/pdf/0608creatinghealthystatesmedicaid.pdf.
- Owens, Mary Kay. 2006. State Medicaid Resource Kit: Maintaining Quality and Patient Access to Innovative Pharmaceuticals in Challenging Economic Times, 2006. National Pharmaceutical Council. (December). www.npcnow.org/resources/PDFs/MedicaidKit.pdf.
- Rosenbaum, Sara, Anne Markus, Jennifer Scheer, and Mary Elizabeth Harty. 2008. Negotiating the New Health System at Ten: Medicaid Managed Care and the Use of Disease Management Purchasing. Hamilton, NJ: Center for Health Care Strategies. (May). www.chcs.org/publications3960/publications_show.htm?doc_id=684299.
- Rosenman, Marc B., Ann M. Holmes, Ronald T. Ackermann, Michael D. Murray, Caroline Carney Doebbeling, Barry Katz, Jingjin Li, et al. 2006. "The Indiana Chronic Disease Management Program." *The Milbank Quarterly* 84 (1): 135-163.
- Saunders, Stephen. 2009. Engaging Providers to Achieve Chronic Care Improvement for Medicaid Populations. In . Washington, D.C.: Center for Studying Health System Change, April 8.
- Schwartz, Sonya, and Robert Mollica. 2007. Ideas for Managing Costs and Improving Care Delivery for High-Cost Medicaid Beneficiaries. Portland, ME: National Academy for State Health Policy. (January). www.nashp.org/Files/HighCost_Medicaid_Beneficiaries.pdf.
- Smith, Vernon, Eileen Ellis, Kathleen Gifford, Rekha Ramesh, and Victoria Wachino. 2002. Medicaid Spending Growth: Results from a 2002 Survey. Washington, D.C.: Kaiser Family Foundation. (September). www.healthmanagement.com/news_details.asp?newsarticleid=4.
- Smith, Vernon, Kathleen Gifford, Eileen Ellis, Robin Rudowitz, Molly O'Malley, and Caryn Marks. 2007. As Tough Times Wane, States Act to Improve Medicaid Coverage and Quality: Results from a 50-State Medicaid Budget Survey for State Fiscal Years 2007 and 2008. Washington, D.C.: Kaiser Family Foundation. (October). www.kff.org/medicaid/upload/7699.pdf.

—. 2008. Headed for a Crunch: An Update on Medicaid Spending, Coverage and Policy Heading into an Economic Downturn: Results from a 50-State Medicaid Budget Survey for State Fiscal Years 2008 and 2009. Washington, D.C.: Kaiser Family Foundation. No. 7815. (September). www.kff.org/medicaid/7815.cfm.

- Smith, Vernon, Kathleen Gifford, Eileen Ellis, Amy Wiles, Robin Rudowitz, and Molly O'Malley. 2005. Medicaid Budgets, Spending and Policy Initiatives in State Fiscal Years 2005 and 2006: Results from a 50-State Survey. Washington, D.C.: Kaiser Family Foundation. (October). www.kff.org/medicaid/7392.cfm.
- Smith, Vernon, Kathleen Gifford, Eileen Ellis, Amy Wiles, Robin Rudowitz, Molly O'Malley, and Caryn Marks. 2006. Low Medicaid Spending Growth Amid Rebounding State Revenues: Results from a 50-State Medicaid Budget Survey State Fiscal Years 2006 and 2007. Washington, D.C.: Kaiser Family Foundation. (October). www.kff.org/medicaid/upload/7569.pdf.
- Smith, Vernon, Kathleen Gifford, Rekha Ramesh, and Victoria Wachino. 2003. Medicaid Spending Growth: A 50-State Update for Fiscal Year 2003. Washington, D.C.: Kaiser Family Foundation. www.healthmanagement.com/news_details.asp?newsarticleid=16.
- Smith, Vernon, Rekha Ramesh, Kathleen Gifford, Eileen Ellis, Robin Rudowitz, and Molly O'Malley. 2004. The Continuing Medicaid Budget Challenge: State Medicaid Spending Growth and Cost Containment in Fiscal Years 2004 and 2005: Results from a 50-State Survey. Washington, D.C.: Kaiser Family Foundation. (October). www.kff.org/medicaid/7190.cfm.
- Smith, Vernon, Rekha Ramesh, Kathleen Gifford, Eileen Ellis, and Victoria Wachino. 2003. States Respond to Fiscal Pressure: State Medicaid Spending Growth and Cost Containment in Fiscal Years 2003 and 2004: Results from a 50-State Survey. Washington, D.C.: Kaiser Family Foundation. (September). www.healthmanagement.com/news_details.asp?newsarticleid=35.
- Smith, Vernon, Rekha Ramesh, Kathleen Gifford, Eileen Ellis, Victoria Wachino, and Molly O'Malley. 2004. States Respond to Fiscal Pressure: A 50-State Update of State Medicaid Spending Growth and Cost Containment Actions. Washington, D.C.: Kaiser Family Foundation. (January). www.kff.org/medicaid/7001.cfm.
- Wheatley, Ben. 2001. Medicaid Disease Management: Seeking to Reduce Spending by Promoting Health. Washington, D.C.: AcademyHealth. (August). www.statecoverage.net/pdf/issuebrief0801.pdf.

———. 2002. Disease Management: Findings from Leading State Programs. Washington, D.C.: AcademyHealth. (December). www.statecoverage.net/pdf/issuebrief1202.pdf.

Williams, Claudia. 2004. Medicaid Disease Management: Issues and Promises. Washington, D.C.: Kaiser Family Foundation. Issue Brief 7170. www.kff.org/medicaid/7170.cfm.

State-specific references

Alabama

- Alabama Medicaid Agency (2007). "TFQ Vendor Services: Request for Proposals." RFP Number: 2007-TFQ-01. June 29, 2007. http://www.medicaid.alabama.gov/news/Transformation_resources.aspx?tab=2.
- (2008). Alabama Medicaid Patient 1st In-Home Monitoring Program. http://www.medicaid.alabama.gov/documents/Program-Pt1st/3-H_In-Home_Monitoring_1-08_v1.pdf (September 6).
- (2008). Medicaid Transformation Grant: Together for Quality Website. http://www.medicaid.alabama.gov/news/Transformation_home.aspx (September 4).
- Alabama Medicaid Transformation Grant Stakeholder Council (2008). "Care Management / Clinical Workgroup Presenation." Alabama Medicaid Agency. April 9, 2008. http://www.medicaid.alabama.gov/news/transformation_council.aspx?tab=2.
- State of Alabama (2004). Governor Riley and Medicaid Commissioner Herrmann Launch Innovative Approach to Improve Services, Control Cost of Medicaid. *Press Release, August 04, 2004. http://www.governorpress.state.al.us/pr/pr-2004-08-04-01-medicaid.asp* (September 6).

Alaska

Alaska Department of Health and Social Services (2008). "Request for Information Proposal: Medicaid Disease Management Contracting Expert." *http://notes4.state.ak.us/pn/pubnotic.nsf/?Open.*

Arkansas

- Arkansas Diabetes Disease Management Program (2004). The Data. Press Release, June 16th, 2004. www.state.ar.us/dhs/oc/ADCP-DATA%20SHEET.doc (September 5).
 - (2005). Aggressive diabetes education program makes positive impact on health of Medicaid patients. *Press Release, June 14, 2005. http://www.healthyarkansas.com/news/pr_061405.html* (September 5).
- Balamurugan, Appathurai, Mark Rivera, Leonard Jack, Kristen Allen, and Sharon Morris (2006). "Barriers to Diabetes Self-management Education Programs in Underserved Rural Arkansas: Implications for Program Evaluation." *Preventing Chronic Disease: Public Health Research, Practice, and Policy (Centers for Disease Control and Prevention)*, **3** (1), January 2006, pp. 1-8.
- University of Arkansas for Medical Science (UMAS) Department of Obstetrics (2008). Arkansas High Risk Pregnancy Program. http://www.uams.edu/update/absolutenm/templates/healing_clinics.asp?articleid =2266&zoneid=103 (September 5).

California

AIDS Healthcare Foundation (2007). California's Dept. of Health Awards HIV/AIDS Disease Management Program to AIDS Healthcare Foundation. Press Release, March 29, 2007. http://www.aidshealth.org/index.php?option=com_content&task=view&id=1007 &Itemid=193 (September 8).

- California Department of Health Care Services (2007). Acquired Immune Deficiency Syndrome (AIDS) Waiver. May 29, 2007. http://www.dhcs.ca.gov/services/medical/Pages/AIDSMedi-CalWaiver.aspx (September 8).
 - —— (2007). AIDS Waiver Program. December 2007. http://www.dhcs.ca.gov/provgovpart/rfa_rfp/Pages/OMCPHomePage.aspx (September 8).
 - (2007). Disease Management Pilot Program Brief & Frequently Asked Questions. Medi-Cal Benefits Branch. California Diabetes Program website. March 23, 2007.

http://www.caldiabetes.org/documents/ForumsFiles/Disease%20Management%2 0Brief%203-23-07.pdf (September 8).

- (2008). Coordinated Care Management Project Seniors & Persons w/Disabilities. Request for Proposals. RFP 07-00610, December 30, 2008. http://www.dhcs.ca.gov/provgovpart/rfa_rfp/Pages/OMCPccmp-spdDNLD.aspx (April 2009).
- (2008). Office of Medi-Cal Procurement Website. http://www.dhcs.ca.gov/provgovpart/rfa_rfp/Pages/OMCPHomePage.aspx (September 8).
- (2009). Coordinated Care Management Project Serious Mental Illnesses
 (CCMP-SMI). Request for Proposals. RFP 08-85167, January 27, 2009.
 http://www.dhcs.ca.gov/provgovpart/rfa_rfp/Pages/OMCPccmp-smiDNLD.aspx
 (April 2009).
- California HealthCare Foundation (2008). Program Focus: Central Valley Diabetes Project. *http://www.chcf.org/programs/chronicdisease/view.cfm?itemID=133458* (September 8).
- McKesson Health Solutions (2007). McKesson Selected by the California Department of Health Services to Run the State's First Disease Management Program. *Press Release, February 22, 2007.*

http://www.mckesson.com/en_us/McKesson.com/About%2BUs/Newsroom/Press %2BReleases/2007/McKesson%2BSelected%2Bby%2Bthe%2BCalifornia%2BDe partment%2Bof%2BHealth%2BServices%2Bto%2BRun%2Bthe%2B02-22-2007.html (September 8).

AIDS Healthcare Foundation (2008). Positive Healthcare Website. http://www.positivehealthcare.org/californiaindex.html.

Colorado

- Barnard, Lynn C. (2002). Fee For Service Coordinated Care Disease Management Demonstration Pilots Colorado Medical Assistance Office, Department of Health Care Policy and Finance July 2002. http://www.statecoverage.net/statereports/co17.pdf.
- Colorado Department of Health Care Policy and Financing (2004). "Disease Management Demonstration Pilot." Report to the Joint Budget Committee. April 15, 2004. http://www.chcpf.state.co.us/HCPF/disease2-04report4-7.doc.
- (2005). "FY 05-06 Joint Budget Committee Hearing." January 4-5, 2005. http://www.chcpf.state.co.us/HCPF/Budget/jbc-05.asp.
- —— (2005). "FY 08-09 Joint Budget Committee Hearing." December 13, 2007. http://www.chcpf.state.co.us/HCPF/Budget/BudgetHearings.asp.
- —— (2008). "Colorado Medicaid Disease Management Programs." January 2008. http://www.chcpf.state.co.us/HCPF/Web/DiseaseManagementPrograms0308.pdf.
- Hunter, Christy (2008). Department of Health Care Policy and Financing. Personal Communication to Keith Kranker. September 3, 2008.
- McKesson Health Solutions (2006). McKesson Health Solutions, Colorado Department of Health Care Policy and Financing Extend Diabetes Program; Chronic Illness Management Program for Medicaid Beneficiaries. *Press Release, September 06*, 2006.

http://www.mckesson.com/en_us/McKesson.com/Our%2BBusinesses/McKesson %2BHealth%2BSolutions/Press%2BReleases/McKesson%2BHealth%2BSolution s%252C%2BColorado%2BDepartment%2Bof%2BHealth%2BCare%2BPolicy% 2Band%2B09-06-2006.html (August 29).

National Jewish Medical and Research Center (2004). National Jewish to Provide Disease Management to Colorado Medicaid Patients with Asthma. *Press Release, November 1, 2004. http://www.nationaljewish.org/news/y2004/co-medicaidcontract.aspx* (August 19).

Connecticut

- Connecticut Department of Social Services (2007). "Disease Management Project Request for Proposals." RFP DSS081507_DM_RFP. http://www.das.state.ct.us/Purchase/bl_Contracts_Pending5.asp.
- State of Connecticut (2006). Governor Rell Announces Establishment of Innovative Disease Management Programs. Press Release, December 31, 2006. http://www.ct.gov/governorrell/cwp/view.asp?A=2425&Q=331586 (September 9).

University of Connecticut Health Center (2008). Asthma Center. http://www.ccmckids.org/programs/asthma.asp (September 9).

Delaware

Delaware Health Care Commission (2004). "Chronic Illness and Disease Management: House Joint Resolution 10 Task Force Key Findings and Recommendations." June 2004. http://dhcc.delaware.gov/document/DHCCMINNOV05.doc.

District of Columbia

- District of Columbia (2007). "Managed Care Organizations Healthcare Services DC Healthy Families and DC Healthcare Safety Net Programs." Solicitation Number DCHC-2007-R-5050.
- District of Columbia Department of Health (2007). "Medicaid Annual Report: FY 2007." Medical Assistance Administration. http://doh.dc.gov/doh/frames.asp?doc=/doh/lib/doh/services/medicaid/pdf/dc_me dicaid_2007_annual_report.pdf.
- Health Services for Children with Special Needs, Inc. (2008). About Us. http://www.hscsn-net.org/about/index.xml (September 13, 2008).

Florida

- Afifi, Abdelmonem A., Donald E. Morisky, Gerald F. Kominski, and Jenny B. Kotlerman. 2007. "Impact of disease management on health care utilization: Evidence from the 'Florida: A Healthy State (FAHS)' Medicaid Program." *Preventive Medicine* 44 (6) (June): 547-553.
- AIDS Healthcare Foundation (2008). Positive Healthcare Website. http://www.positivehealthcare.org/californiaindex.html.
- Connors, Sharon, Nikki Highsmith, and Alison Croke (2001). *Contracting for Chronic Disease Management: The Florida Experience*. Informed Purchasing Series. Center for Health Care Strategies. Hamilton, NJ. March 2001. http://www.statecoverage.net/statereports/fl21.pdf.
- Gillespie, Jeann L., and Louis F. Rossiter. 2003. "Medicaid Disease Management Programs: Findings from Three Leading US State Programs." *Disease Management* & *Health Outcomes* 11 (6): 345-361.
- Kominski, Gerald F., Donald E. Morisky, Abdelmonem A. Afifi, and Jenny B. Kotlerman. 2008. "The effect of disease management on utilization of services by race/ethnicity: evidence from the Florida Medicaid program." *American Journal of Managed Care* 14 (3) (March): 168-172.
- LifeMasters (2008). The Centers for Medicare & Medicaid Services Extends Lifemasters Demonstration Project in Florida. *Press Release, February 20, 2008. http://www.lifemasters.com/corporate/aboutUs/pr20080220.asp* (September 13, 2008).
- (2008). LifeMasters Improves Health of Medicare and Medicaid Recipients in Florida. *Press Release, September 2, 2008.*

http://www.lifemasters.com/corporate/aboutUs/pr20080902.asp (September 13, 2008).

- Medows, Dr. Rhonda (2003). "Evaluating Coordination of Care in Medicaid: Improving Quality and Clinical Outcomes." Florida Agency for Health Care Administration. Testimony before the U.S. House of Representatives Committee on Energy and Commerce, Subcommittee on Health, October 15, 2003. http://energycommerce.house.gov/reparchives/108/Hearings/10152003hearing11 11/Medows1738.htm.
- Morisky, Donald E., Gerald F. Kominski, Abdelmonem A. Afifi, and Jenny B. Kotlerman. 2009. "The effects of a disease management program on self-reported health behaviors and health outcomes: evidence from the 'Florida: a healthy state (FAHS)' Medicaid program." *Health Education & Behavior: The Official Publication of the Society for Public Health Education* 36 (3) (June): 505-517.
- National Governors Association (2001). Addendum to State Pharmaceutical Assistance Programs: Florida Medicaid and Bristol-Myers Squibb. Issue Brief. October 3, 2001. http://www.nga.org/.
- Office of Program Policy Analysis and Government Accountability, an office of the Florida Legislature (2001). "Medicaid Disease Management Initiative Sluggish, Cost Savings Not Determined, Design Changes Needed." Report No. 01-27. http://www.oppaga.state.fl.us/reports/pdf/0127rpt.pdf.

(2004). "Medicaid Disease Management Initiative Has Not Yet Met Cost-Savings and Health Outcomes Expectations." Report No. 04-34. http://www.oppaga.state.fl.us/reports/pdf/0434rpt.pdf.

Pfizer Health Solutions (2007). Agency For Health Care Administration Announces Pfizer Health Solutions Selected To Administer Expanded Medicaid Disease Management Program. *Press Release, January 12, 2007. http://www.pfizerhealthsolutions.com/media/011607_FloridaContacts.asp* (September 15).

—— (2007). Medicaid: Healthier Florida. Our Projects. http://www.pfizerhealthsolutions.com/ourprojects/projectsmedicaid_florida.asp (September 15).

- Silberman, Pam, Stephanie Poley, and Rebecca Slifkin (2003). *Innovative Primary Care Case Management Programs Operating in Rural Communities: Case Studies of Three States* Cecil G. Sheps Center for Health Services Research at The University of North Carolina at Chapel Hill. Raleigh. January 3, 2003. 71. *http://www.shepscenter.unc.edu/research_programs/rural_program/wp76.pdf*.
- State of Florida (1998). "Invitation to Negotiate Documents: Congestive Heart Failure, Diabetes, End Stage Renal Disease, Hemophilia, and HIV/AIDS Disease Management Initiatives." Agency for Health Care Administration. http://www.fdhc.state.fl.us/Medicaid/Disease_Management/itn.shtml.
- (1999). "The Florida Medicaid Disease Management Initiative: Improving Quality of Life and Reducing Costs for Persons with Chronic Disease." Agency for

Health Care Administration. December 1999. http://www.fdhc.state.fl.us/Medicaid/Disease_Management/pdf/dm_book2.pdf.

- (2000). "The Florida Medicaid Disease Management Initiative: A Report on the Florida Medicaid Disease Management Program – Historical Perspective, Start– Up Activities, Current Operations, Future Operations and Expectations." Agency for Health Care Administration. February 2000. http://www.fdhc.state.fl.us/Medicaid/Disease_Management/pdf/leg_report_dm_w inter_w6.pdf.
- ——— (2002). "Florida, A Healthy State: Background Information and Frequently Asked Questions." Agency for Health Care Administration. January 2002. http://www.statecoverage.net/statereports/fl14.pdf.
- (2009). "Disease Management Initiative." Agency for Health Care Administration. http://www.fdhc.state.fl.us/Medicaid/Disease_Management/.
- State of Florida, Agency for Health Care Administration (2008). "Long Range Program Plan for FY 2008-2009 through FY 2012-2013." http://ahca.myflorida.com/lrpp/.
- Thiebaud, Patrick, Michael Demand, Scott A. Wolf, Linda L. Alipuria, Qin Ye, and Peter R. Gutierrez. 2008. "Impact of Disease Management on Utilization and Adherence With Drugs and Tests: The case of diabetes treatment in the Florida: A Healthy State (FAHS) program." *Diabetes Care* 31 (9): 1717-1722.
- White, Chiquita, Caroline Fisher, Dan Mendelson, and Kevin A. Schulman (2005). State Medicaid Disease Management: Lessons Learned from Florida. The Health Strategies Consultancy, LLC (Avalere Health). Washington, D.C. September 2004. http://www.avalerehealth.net/research/docs/Duke_DM-Florida.pdf.

Georgia

- Abraham, Ashish, Sandra Einbinder, Ann Lundy, Sailaja Prakriya, Cynthia Skeoch, Ed Smith, and Kai Wong. 2007. Series of multiple interviews about Georgia Enhanced Care program design and administrative data with AmeriChoice employees, (multiple interviews, beginning in February 2007) Interview by Keith Kranker.
- APS Healthcare. Georgia Enhanced Care Program: Improving Health Outcomes, Reducing Costs.

http://www.apshealthcare.com/site/files/cm/file/programresults/program_sheet_G EC.pdf.

- Government Programs Overview: Helping government organizations improve health, lower costs and change lives. http://www.apshealthcare.com/site/files/cm/file/programresults/fsk_govt_prog_o verview.pdf.
- ———. 2005a. State of Georgia Awards New Population Management Contract to APS Healthcare. *Press Release, March 7, 2007.* (September 15). http://www.apshealthcare.com/newsroom/2007/march7_2007.htm.

— 2005b. APS Healthcare Receives National DMAA Award for Outstanding Provider Engagement. *Press Release, December 7, 2006.* (September 15). http://www.apshealthcare.com/newsroom/2007/dec7_2006.htm.

- Burgess, Tim. 2004. A New Direction for Georgia Medicaid. Georgia Department of Community Health. http://dch.georgia.gov/.
- Georgia Department of Community Health. Georgia Department of Community Health (main website). http://dch.georgia.gov.
- ------. 2000. FY 2000 Annual Report. Health, Georgia Department of Community. http://dch.georgia.gov/.
- -------. 2002. FY 2002 Annual Report. Health, Georgia Department of Community. http://dch.georgia.gov/.
- ------. 2004. FY 2004 Annual Report. Health, Georgia Department of Community. http://dch.georgia.gov/.
- ------. 2005a. FY 2005 Annual Report. Health, Georgia Department of Community. http://dch.georgia.gov/.
- 2005b. Request for Proposals for Disease Management Services for Medicaid Aged, Blind and Disabled Members. Request for Proposals. Georgia. RFP No. 41900-001-000000025. (April 2). http://ssl.doas.state.ga.us/PRSapp/PR_bid_notice.jsp?bid_op=054190041900-001-0000000025.
- -----. 2006. FY 2006 Annual Report. Health, Georgia Department of Community. http://dch.georgia.gov/.
- ------. 2007. Quality Strategic Plan. Health, Georgia Department of Community. http://dch.georgia.gov/00/channel_title/0,2094,31446711_96559860,00.html.
- Georgia Department of Community Health, and (AmeriChoice) United Healthcare Services, Inc. 2005. Executed Contracts #0658 Disease Management Program between the Georgia Department of Community Health and United Healthcare Services, Inc. Contract. Georgia. (August 17).
- Georgia Health Partnership. 2008a. Georgia Enhanced Care Program. *Member Information*. https://www.ghp.georgia.gov.
- ------. 2008b. Georgia Enhanced Care Program. *Member Information*. https://www.ghp.georgia.gov.
- ------. 2008c. Georgia Enhanced Care Program. *Member Information*. https://www.ghp.georgia.gov.
- Rein, David B. 2005. "A Matter of Classes: Stratifying Health Care Populations to Produce Better Estimates of Inpatient Costs." *Health Services Research* 40 (4): 1217-1233.

- Rust, George, Harry Strothers, William Johnson Miller, Susan McLaren, Barbara Moore, and Usha Sambamoorthi. 2011. "Economic Impact of a Medicaid Population Health Management Program." *Population Health Management* (May 18).
- United Healthcare Services, Inc., (AmeriChoice). Georgia Enhanced Care (program website). www.georgiaenhancedcare.com.
 - 2005. Proposal Re: The Georgia Department of Community Health, State of Georgia
 Disease Management Services for Medicaid Aged, Blind and Disabled Members, Request for Proposals (RFP) No. 41900-001-0000000025. Proposal. (April 27). http://ssl.doas.state.ga.us/PRSapp/PR_bid_notice.jsp?bid_op=054190041900-001-0000000025.

Hawaii

Hawaii Department of Human Services (2007). "Request for Proposals for QUEST Expanded Access (QExA) Managed Care Plans to Cover Eligible Individuals Who Are Aged, Blind, or Disabled." No. RFP-MQD-2008-006, October 10, 2007. http://hawaii.gov/spo2/health/rfp103f/detail.php?rfpID=532.

Idaho

Idaho Department of Health and Welfare (2004). "Asthma in Idaho: A Look Back at 2004." Idaho Department of Health and Welfare. http://healthandwelfare.idaho.gov/DesktopModules/DocumentsSortable/Docume ntsSrtView.aspx?tabID=0&ItemID=7026&MId=10404&wversion=Staging.

— (2007). "Medicaid Initiatives: Status Report, December 2007." http://www.healthandwelfare.idaho.gov/DesktopModules/Documents/Documents View.aspx?tabID=0&ItemID=6254&MId=11697&wversion=Staging.

— (2008). Asthma Prevention and Control Program http://healthandwelfare.idaho.gov/DesktopModules/ArticlesSortable/ArticlesSrtV iew.aspx?tabID=0&ItemID=278&mid=10403&wversion=Staging (September 15, 2008).

— (2009). Idaho Diabetes Prevention and Control Program http://www.healthandwelfare.idaho.gov/DesktopModules/ArticlesSortable/Articl esSrtView.aspx?tabID=0&ItemID=1046&mid=10884&wversion=Staging (March 18, 2009).

Illinois

Illinois Department of Healthcare and Family Services (2005). "What is Your Healthcare Plus?" *http://www.hfs.illinois.gov/dm/fact.html*.

(2007). "Illinois Health Women." http://www.illinoishealthywomen.com/.

McKesson (2006). Your Healthcare Plus - Press Release - Illinois Department of Healthcare and Family Services, McKesson Health Solutions Help Illinois Children, Medicaid Beneficiaries Manage Chronic Illnesses; More Than 168,000 Illinoi-

Medicaid Disease Management Program data: Complete reference list

sans to Participate in Provider-Directed Program.

http://www.mckesson.com/en_us/McKesson.com/Our%2BBusinesses/McKesson %2BHealth%2BSolutions/Press%2BReleases/Illinois%2BDepartment%2Bof%2 BHealth-

care%2Band%2BFamily%2BServices%252C%2BMcKesson%2BHealth%2BSol utions%2B07-17-2006.html (September 15, 2008).

— (2008). Your Healthcare Plus - Nearly \$34 Million Net Savings During First Year of Illinois Department of HFS, McKesson Health Solutions DM Program. http://www.mckesson.com/en_us/McKesson.com/About%2BUs/Newsroom/Press %2BReleases/2008/Nearly%2B%252434%2BMillion%2BNet%2BSavings%2BD ur-

ing%2BFirst%2BYear%2Bof%2BIllinois%2BDepartment%2Bof%2BHFS%252C %2B05-05-2008.html (September 15, 2008).

Indiana

- Holmes, Ann M., Ronald D. Ackermann, Alan J. Zillich, Barry P. Katz, Stephen M. Downs, and Thomas S. Inui. 2008. "The Net Fiscal Impact Of A Chronic Disease Management Program: Indiana Medicaid." *Health Affairs* 27 (3): 855.
- Indiana Chronic Disease Management Program. 2008. Indiana Chronic Disease Management Program Homepage. (September 10). http://www.indianacdmprogram.com/Member/Member.htm.

Indiana Family and Social Services Administration. 2008. Indiana Care Select Program Overview presented at the Medicaid Purchasing Leadership Summit, April, Washington, D.C. http://www.chcs.org/publications3960/publications_show.htm?doc_id=676607.

- Indiana Office of Medicaid Policy and Planning. 2008a. Indiana Care Select Implementation Schedule. Planning, Office of Medicaid Policy and. (September 10). http://www.indianamedicaid.com/ihcp/CareSelect/content/documents/CMO% 20I mplementation% 20Schedule% 20Map.pdf.
- _____. 2008b. Indiana Care Select. (September 10). http://www.medicaidselect.com/.

——. 2008c. Indiana Care Select Program. (September 10). http://www.indianamedicaid.com/ihcp/CareSelect/cs_index.asp.

- Katz, Barry P., Ann M. Holmes, Timothy E. Stump, Steven M. Downs, Alan J. Zillich, Ronald T. Ackermann, and Thomas S. Inui. 2009. "The Indiana Chronic Disease Management Program's Impact on Medicaid Claims: A Longitudinal, Statewide Evaluation." *Medical Care* 47 (2): 154-160.
- Li, Jingjin, Ann M. Holmes, Marc B. Rosenman, Barry P. Katz, Stephen M. Downs, Michael D. Murray, Ronald T. Ackermann, and Thomas S. Inui. 2005. "Indiana Chronic Disease Management Program Risk Stratification Analysis." *Medical Care* 43 (10): 979-984.

- Rosenman, Marc B., Ann M. Holmes, Ronald T. Ackermann, Michael D. Murray, Caroline Carney Doebbeling, Barry Katz, Jingjin Li, et al. 2006. "The Indiana Chronic Disease Management Program." *The Milbank Quarterly* 84 (1): 135-163.
- Roth, Alexis M., Ronald T. Ackermann, Stephen M. Downs, Anne M. Downs, Alan J.
 Zillich, Ann M. Holmes, Barry P. Katz, Michael D. Murray, and Thomas S. Inui.
 2010. "The structure and content of telephonic scripts found useful in a Medicaid Chronic Disease Management Program." *Chronic Illness* 6 (2) (June 1): 83 -88.
- Zillich, Alan J., Ronald T. Ackermann, Timothy E. Stump, Roberta J. Ambuehl, Steven M. Downs, Ann M. Holmes, Barry Katz, and Thomas S. Inui. 2008. "An evaluation of educational outreach to improve evidence-based prescribing in Medicaid: a cautionary tale." *Journal of Evaluation in Clinical Practice* 14 (5): 854-860.

Iowa

Centers for Medicare & Medicaid Services (2009). Medicaid and CHIP Promising Practices.

http://www.cms.gov/medicaidchipqualprac/mcppdl/itemdetail.asp?filterType=no ne&itemID=CMS1227587 (April 28, 2010).

Iowa Department of Human Services (2004). "Diabetes Disease Management Pilot Program Project Report." http://www.ime.state.ia.us/ManagedCare/ManagedCareDocs.html#search=%27 care%20management%27.

------ (2005). "Iowa Medicaid Pharmaceutical Care Management."

(2006). "Iowa Medicaid Care Management Referral Form." http://www.ime.state.ia.us/Providers/CareManagement.html#search=%27Medica id%20Care%20Management%27.

Kansas

- Wetta-Hall, Ruth (2007). Internal Evaluation Report: Year Two Activity: March 1, 2007
 August 31, 2007. University of Kansas School of Medicine-Wichita. http://www.khpa.ks.gov/AuthorityBoard/PreviousMeetingInformation/Handouts/ 2-19-08ECMInternalEvaluationReport.pdf.
- Wilson, Thomas (2007). Enhanced Care Management (ECM) Claims-Based Evaluation: Findings and Recommendations. Trajectory Healthcare, LLC. December 20, 2007.
 http://www.khpa.ks.gov/AuthorityBoard/PreviousMeetingInformation/Handouts/ 2-19-08ECM% 20FINAL% 20REPORT% 20_12-20-07_.pdf.

Kentucky

Kentucky Health and Family Services Cabinet (2008). "KyHealth Choices." https://kentucky.fhsc.com/kmaa/CareManagement/DSMmember.asp.

Louisiana

mID=CMS1212134.

Health and Human Services (2008). "Medicaid and SCHIP Promising Practices." Centers for Medicare and Medicaid Services. http://www.cms.hhs.gov/MedicaidSCHIPQualPrac/MSPPDL/ItemDetail.asp?Ite

Maine

- Bean, Carol L. (Maine Department of Health and Human Services) (2009). Personal Communication to Keith Kranker. April 7, 2009. Email.
- Maine Bureau of Medical Services (2004). "2004 MaineCare Quality Projects & Chronic Disease Prevention/Management Initiatives." Division of Health Care Management.
- Maine Department of Human Services (2003). MaineCare Update Summer 2003. http://www.maine.gov/bms/pdfs_doc/brochures/Newsletters/Summer2003.pdf (September 20, 2008).
- (2004). Diabetes: Prevalence and Health Care Utilization in MaineCare FY2003 Report August 2004.
- Maine Health Information Center (2004). Maine Care ED Study. June 6, 2004.
- Schaller Anderson Medical Administrators (2007). MaineCare Care Management Program Presentation. http://www.aahamme.org/resource/files/SUBC%20Mecare%20Managed%20Car e%20Benefit%202007.pdf?PHPSESSID=37a187099df231e2cfb2c2043539ca19 (September 20, 2008).
 - (2007). My MaineCare Care Management Web Site. http://www.mymainecare.com/Default.aspx (September 20, 2008).

Maryland

- Stuart, M. E. (1994). "Redefining boundaries in the financing and care of diabetes: the Maryland experience." *Milbank Q*, **72** (4), pp. 679-94.
- Stuart, Mary E. (1994). "Redefining Boundaries in the Financing and Care of Diabetes: The Maryland Experience." *The Milbank Quarterly*, **72** (4), pp. 679-694.

Massachusetts

- Massachusetts Behavioral Health Partnership (MBHP) (2003). Essential Care Intake and Referral Form. December 12, 2003. http://www.masspartnership.com/tempdoc/caremanagement/EssentialCareReferr alFormfinal.pdf (September 20).
- (2008). About the Partnership. *http://www.masspartnership.com/about/* (September 20).

—— (2008). Care Management Services. http://www.masspartnership.com/provider/index.aspx?lnkId=../caremanagement. ascx (September 20).

- Massachusetts, State (2006). "MassHealth 1115 Demonstration Project Annual Report, SFY2006." Executive Office of Health and Human Services. Report for U.S. Department of Health and Human Services, Centers for Medicare & Medicaid Services.
- Mauro, Ellen and Louise Bannister (2008). PCCM Webcast Part 2: Rhode Island and Massachusetts. January 08, 2008. http://www.nescso.org/libraries/library_item_detail.cfm?library_item=421 (September 20).
- ValueOptions (2007). ValueOptions EssentialCare Medical Care Management. October 2007. http://www.nashp.org/Files/Sheola_NASHP_Oct2007.pdf (September 20).

Michigan

- Michigan Department of Community Health (2003). "Medical Services Administration Bulletin." Department of Community Health. *http://www.michigan.gov/documents/MSA_03-13_71463_7.PDF*.
- Michigan Organization of Diabetes Educators (2003). The Health Care Provoder's Guide to Diabetes Self-Management Traning (DSMT) Programs in Michigan. *http://www.michigan.gov/documents/EdBook_63947_7.pdf* (September 20, 2008).

Minnesota

- Minnesota Department of Human Services (2006). "Request for Proposals for a Qualified Grantee to Provide Intensive Care Coordination Services to Medical Assistance Program Recipients Who Have Been Identified Through a Predictive Modeling Proces." Health Services and Medical Management. http://www.dhs.state.mn.us/main/groups/business_partners/documents/pub/dhs_i d_059506.pdf.
- (2007). "Transforming Primary Care to 'Medical Home' Initiatives to Restructure Care for Patients with Chronic and Complex Illness." Health Services and Medical Management, Health Care Transformation Task Force Resource Book. Prepared Jeff Schiff, Medical Director, Minnesota Health Care Programs. http://www.health.state.mn.us/divs/hpsc/hep/transform/resourcebookcontents.htm l.

Mississippi

Coulter, Roxanne (2008). Information Regarding Disease Management Program. Personal Communication to Keith Kranker. September 15, 2008. Email commincation regarding Mississppi Disease Management Program RFP. Crowder, Alicia K. (2003). "Mississippi Medicaid: Disease Management." Mississippi Division of Medicaid, 2008. September 13, 2008. http://www.ncsl.org/programs/health/crowder/index.htm.

Missouri

- ACS (2002). ACS Awarded Pharmacy Benefit Management Contract for State of Missouri. Press Release, February 20, 2002. http://phx.corporateir.net/phoenix.zhtml?c=99443&p=irol-newsArticle&ID=615037&highlight= (October 9, 2008).
- (2008). ACS Announces \$57 Million Contract With Missouri HealthNet. Press Release, March 7, 2008. http://phx.corporateir.net/phoenix.zhtml?c=99443&p=irol-newsArticle&ID=1116370&highlight= (October 9, 2008).
- APS Healthcare (2006). APS Healthcare Awarded State of Missouri Chronic Care Improvement and Internet Health Information Technology Systems Contracts for Medicaid Beneficiaries. *Press Release, May 31, 2006* http://www.apshealthcare.com/newsroom/2007/may31_2006.htm (October 9, 2008).
- (2007). APS Healthcare and State of Missouri Expand Chronic Care Improvement Program to Medicaid Participants with Sickle Cell Disease. *Press Release, March 15, 2007 http://www.apshealthcare.com/newsroom/2007/march15_2007.htm* (October 9, 2008).
- Missouri Department of Social Services (2008). Chronic Care Improvement Program. http://www.dss.mo.gov/mhd/cs/cci/pages/cciprogram.htm (September 20).
- Missouri Departments of Social Services, Health and Senior Services and Mental Health (2006). The Transformation of Missouri Medicaid to MO HealthNet. December 7, 2006. http://www.dss.mo.gov/mis/mcdtransform.pdf (October 9).

Montana

McKesson Health Solutions (2004). Montana Department of Public Health and Human Services, McKesson, Launch Nurse First Disease Management, Nurse Advice Programs. *Press Release, January 12, 2004*.

http://www.mckesson.com/en_us/McKesson.com/About%2BUs/Newsroom/Press %2BReleases/2004/Montana%2BDepartment%2Bof%2BPublic%2BHealth%2Ba nd%2BHuman%2BServices%252C%2BMcKesson%252C%2BLaunch%2BNurse %2B01-12-2004.html (October 11).

- Montana Department of Public Health and Human Services (2004). 'Health Buddy' Program. Montana Medicaid Claim Jumper: The Montana Medicaid Newsletter. http://medicaidprovider.hhs.mt.gov/pdf/cjissue1004.pdf (October 11).
- (2008). Nurse First Disease Management Fact Sheet. http://medicaidprovider.hhs.mt.gov/providerpages/nursefirstdm.shtml (October 11).

Nebraska

- Hicks, Nancy (2008). "Nebraska seeks contract to relieve pressure on Medicaid". *Lincoln Journal Star*. August 4, 2008.
- Nebraska Department of Health and Human Services (2008). Nebraska Medicaid Reform Biennial Report. October 1, 2008. *http://www.hhs.state.ne.us/med/reform/* (October 11).
- Nebraska State Purchasing Bureau (2008). Request for Proposal No. 2416Z1. http://www.das.state.ne.us/materiel/purchasing/2416.htm (October 11).

Nevada

- Nevada Department of Health and Human Services (2008). "Nevada Strategic Health Care Plan, Nevada Department of Health and Human Services - Accountability Document." Department of Health and Human Services. http://dhhs.nv.gov/PDFs/NVSTRATEGICHEALTHCAREPLAN.pdf.
- (2009). "Budget Presentation to Senate Finance/Assembly Ways and Means Joint Subcommittee (FY 10 FY 11)." Division of Health Care Financing and Policy, February 18, 2009.
 http://dhcfp.state.nv.us/pdf%20forms/Budget%20Presentation%2010-11%20Hearings%20BA%203158%203243%202-16-08.pdf.
- The State of Nevada Purchasing Division (2007). "Nevada RFI 1629 Care Management." Division of Health Care Financing and Policy.

New Hampshire

Health and Human Services Elder Affairs Committee (2005). GraniteCare Briefing. http://www.dhhs.state.nh.us/NR/rdonlyres/ee7mmevyoghrahtlyw4zgyxhaz3vmsb lhjlvsbpjtjbn5xcepkwhj6u227o5cey4ef62lw5b2uouwcqzw4at5kygsca/GraniteCar eBriefing012705+PP.pdf (October 11).

McKesson (2006). McKesson Health Solutions' Disease Management Program Saves State of New Hampshire \$1.3 Million in One Year. http://www.mckesson.com/en_us/McKesson.com/Our%2BBusinesses/McKesson %2BHealth%2BSolutions/Press%2BReleases/McKesson%2BHealth%2BSolutio ns%2527%2BDisease%2BManagement%2BProgram%2BSaves%2BState%2Bof %2BNew%2B09-19-2006.html (October 11).

——— (2008). New Hampshire Department of Health and Human Services Renews McKesson Health Solutions Medicaid Disease Management Program. September 18, 2008.

http://www.mckesson.com/en_us/McKesson.com/Our+Businesses/McKesson+He alth+Solutions/Press+Releases/New+Hampshire+Department+of+Health+and +Human+Services+Renews+McKesson+Health+09-18-2008.html (October 11).

New Hampshire Department of Health and Human Services (2004). New Hampshire's GraniteCare: Recommendations to Modernize Medicaid. November 10, 2004.

http://www.dhhs.nh.gov/DHHS/MEDICAIDPROGRAM/LIBRARY/Program+R eport-Plan/GraniteCare-proposal.htm.

Schaller Anderson Medical Administrators (2007). Schaller Anderson serves New Hampshire Medicaid program. http://www.schalleranderson.com/Pdf_news_releases/newhampshire20070117.p df (October 11).

(2007). Webpage. http://www.mynewhampshirecare.com/ (March 18, 2009).

New Jersey

- New Jersey Department of Human Services (2008). June 13, 2008 e-Update. www.state.nj.us/humanservices/commissioner_corner/eupdate/eupdate061308.doc (October 22).
- (2008). Managed Care Contract. *http://www.nj.gov/humanservices/dmahs/hmo-vol1.pdf* (October 22).
- (2008). New Jersey Disease Management Programs Reveal Improved Health Care for Medicaid Clients Press Release, June 6, 2008.
 http://www.state.nj.us/humanservices/Press-2008/diseaseManagement.htm (October 22).
- (2008). Telephone Interviews. Personal Communication to Keith Kranker. October 22, 2008.

New Mexico

- Arora, Roshni Shah, Tara Bubniak, Joel Menges, and Andrea Park (2007). *Independent* Assessment of New Mexico's Medicaid Managed Care Program – Salud! Falls Church, VA, The Lewin Group. **2008**.
- New Mexico Human Services Department (2004). Addressing poverty in New Mexico: Annual Report 2004. http://www.hsd.state.nm.us/pdf/2004AnnualReport.pdf (October 22).
- ——— (2004). Salud! / State Coverage Initiative (SCI) Request for Proposals. Solicitation No. 08-630-8000-0006. http://www.hsd.state.nm.us/mad/rfps.html (October 22).

New York

- Careguide/Patient Infosystems Inc. (2006). Careguide/Patient Infosystems, Inc. Announces Contract to Serve Medicaid Recipients in New York City. *Press Release, June 14, 2006. http://www.careguide.com/html/PressReleases2006.html* (October 23).
- New York State Health Department (2005). Medicaid Disease and Care Management Demonstration Programs - Request for Proposals. FAU Control Number: 0411121215. http://www.health.state.ny.us/funding/rfp/0411121215/ (October 23).

-	- (2006). State Health Department Launches New Health Care Initiatives: \$6.5
	Million in Funding to Support Innovations in the Delivery of Health Care to New
	Yorkers. Press Release, April 18, 2006.
	http://www.health.state.ny.us/press/releases/2006/2006-04-
	18_at_risk_patients.htm (October 23).

- (2008). Chronic Illness Demonstration Projects Request for Proposals. FAU Control Number 0801031003. http://www.health.state.ny.us/funding/rfp/0801031003/ (October 23).
- Renaissance Health Care (2006). Renaissance Health Care Awarded New York State Health Department Chronic Kidney Disease Management Demonstration *Press Release, June 6, 2006. http://www.businesswire.com/* (October 23).

North Carolina

- Community Care of North Carolina (2008). Community Care of North Carolina Overview. *http://www.communitycarenc.com/* (October 24, 2008).
- North Carolina Division of Medical Assistance (2009). HIV Case Management. February 16, 2009. http://www.dhhs.state.nc.us/dma/services/hivcm.htm (March 13, 2008).
- Ricketts, Thomas C., Sandra Greene, Pam Silberman, Hilda A. Howard, and Stephanie Poley (2004). *Evaluation of Community Care of North Carolina Asthma and Diabetes Management Initiatives: January 2000-December 2002*. The Cecil G. Sheps Center for Health Services Research The University of North Carolina at Chapel Hill. Raleigh. April 15, 2004. 45. *http://www.communitycarenc.com/PDFDocs/Sheps%20Eval.pdf*.
- Silberman, Pam, Stephanie Poley, and Rebecca Slifkin (2003). *Innovative Primary Care Case Management Programs Operating in Rural Communities: Case Studies of Three States* Cecil G. Sheps Center for Health Services Research The University of North Carolina at Chapel Hill. Raleigh. January 3, 2003. 71. *http://www.shepscenter.unc.edu/research_programs/rural_program/wp76.pdf*.

North Dakota

- North Dakota Department of Human Services (2007). ND Medicaid Program offers new service to help people manage chronic health conditions. http://www.nd.gov/dhs/info/news/2007/11-01-medicaid-disease-mgmt-program.pdf (October 24).
- Tynan, Ann and Debra A. Draper (2008). Getting What We Pay For: Innovations Lacking in Provider Payment Reform for Chronic Disease Care. Research Brief No. 6. Center for Studying Health System Change. Washington, D.C. June 2008. http://www.hschange.com/CONTENT/995/.
- U.S. Care Management (2007). North Dakota Department of Human Services Medical Services Division Selects U.S. Care Management to Provide New Medicaid Care Management Program. November 26, 2007. http://www.uscaremanagement.com/Press-Room/North-Dakota-Department-of-Human-Services,-Medical.aspx (October 24).

Ohio

Bureau of Managed Health Care (2004). Ohio's Enhanced Care Management Program. http://www.jfs.ohio.gov/ohp/bmhc/applibrary.stm (October 24).

Oklahoma

- Center for Health Care Strategies (2006). SoonerCare: Improving Care for Native Americans with Diabetes. *http://www.chcs.org/publications3960/publications_show.htm?doc_id=633651* (September 13, 2008).
- Commonwealth Fund, The (2008). Oklahoma's SoonerCare Health Management Program. http://www.commonwealthfund.org/innovations/innovations_show.htm?doc_id= 691095 (September 13, 2008).

Council of State Governments (2007). 2007 Innovations Awards Program - SoonerCare Emergency Room Utilization Project (ERU). http://www.csg.org/programs/innov/documents/07-S-220KSOONERERUtilization.pdf (September 13, 2008).

- Division of Diabetes Treatment and Prevention (2008). "Special Diabetes Program for Indians: Oklahoma." Indian Health Service Department of Health and Human Services. http://www.ihs.gov/MedicalPrograms/Diabetes/HomeDocs/Resources/FactSheets /OKstate6208.pdf.
- Grim, Charles W. (2006). Priorities for Healthcare. http://www.ihs.gov/PublicInfo/PublicAffairs/Director/2006_Statements/OKC_He althSummitt-web.pdf (September 13, 2008).
- Grim, Charles W. (2007). Opening the Door to Better Health. March 9, 2007. http://www.ihs.gov/PublicInfo/PublicAffairs/Director/2006_Statements/OKC_He althSummitt-web.pdf (September 13, 2008).
- Iowa Foundation for Medical Care (2008). Oklahoma Health Care Authority Grants Program to Iowa Foundation for Medical Care. http://www.ifmc.org/news/20080220-IA-Oklahoma-Health-Care-Authority-Grants-Program-to-Iowa-Foundation-for-Medical-Care.html (September 13, 2008).
- Oklahoma Health Care Authority (2005). "Demand high for new women's cancer treatment program - News Release." http://www.okhca.org/about.aspx?id=2134&terms=SoonerCare+Disease+Mana gement.
- ——— (2005). "SoonerCare Disease Management Program Letter to Members." http://www.okhca.org/provider/types/soonercare/pdflib/Soonercare_DM_Membe r_Intro.pdf.
- (2006). "SoonerCare Disease Management Services Letter to Pharmacists." http://www.okhca.org/WorkArea/showcontent.aspx?id=2312.

(2007). "Background Information Regarding the SoonerCare Health Management Program." <i>http://www.okhca.org/WorkArea/showcontent.aspx?id=3609</i> .
——— (2008). "Emergency Room (ER) Utilization Fast Facts." http://www.okhca.org/assets/0/1065/4140fbe1-cf59-4154-b753- 2560e572e01e.pdf.
——— (2008). Health Management Program. http://www.okhca.org/individuals.aspx?id=8516&menu=42&terms=health+mana gement+program (September 13, 2008).
——— (2008). Health Management Program Evaluator. http://www.okhca.org/WorkArea/showcontent.aspx?id=7955 (September 13, 2008).
——— (2008). "OHCA to Launch SoonerCare Health Management Program." Oklaho- ma Health Care Authority. http://www.okhca.org/about.aspx?id=8203&terms=SoonerCare+Disease+Mana
gement.
(2008). Sooner Care Health Management Program Member Web site. https://www.soonercarehmp.org/schmp/Home.html (September 13, 2008).
——— (2008). "SoonerCare Disease Management Services - Letter to Providers." http://www.okhca.org/WorkArea/showcontent.aspx?id=2314.
——— (2008). "SoonerCare Fast Facts." http://www.okhca.org/WorkArea/showcontent.aspx?id=8288.
——— (2008). SoonerCare Health Management RFP. http://www.okhca.org/about.aspx?id=3227 (September 13, 2008).
Silberman, Pam, Stephanie Poley, and Rebecca Slifkin (2003). <i>Innovative Primary Care</i> <i>Case Management Programs Operating in Rural Communities: Case Studies of</i> <i>Three States</i> Cecil G. Sheps Center for Health Services Research The University of North Carolina at Chapel Hill. Raleigh. January 3, 2003. 71. <i>http://www.shepscenter.unc.edu/research_programs/rural_program/wp76.pdf</i> .
Verdier, James, Margaret Colby, Debra Lipson, Samuel Simon, Christal Stone, Thomas Bell, Vivian Byrd, Mindy Lipson, and Victoria Pérez (2009). SoonerCare Ma- naged Care History and Performance: 1115 Waiver Evaluation. Mathematica Policy Research, Inc. (MPR). Washingon, D.C. January 2009. http://www.okhca.org/research.aspx?id=10087.
Oregon
Linden, Ariel, Gregory D. Berg, and Sandeep Wadhwa. 2007. "Evaluation of a Medicaid Asthma Disease Management Program." <i>Disease Management</i> 10 (5): 266-272.
McKesson (2006). Oregon Department of Human Services Extends McKesson Health Solutions Program Adds to Covered Disease States: State Adds Two New Dis

Solutions Program, Adds to Covered Disease States; State Adds Two New Diseases, Nurse Advice Service.

http://www.mckesson.com/en_us/McKesson.com/Our%2BBusinesses/McKesson %2BHealth%2BSolutions/Press%2BReleases/Oregon%2BDepartment%2Bof%2 BHu-

man%2BServices%2BExtends%2BMcKesson%2BHealth%2BSolutions%2BProg ram%252C%2B02-23-2006.html (September 14, 2008).

Oregon Department of Health Services (2008). "Program Element # 28: Chronic Care Model (CCM) Implementation Grants for Asthma, Diabetes, Tobacco, Heart Disease & Stroke." Health and Human Services. http://www.oregon.gov/DHS/ph/lhd/pe/pe28-ccm-0809.pdf.

Pennsylvania

- Lewin Group, The (2005). Comparative Evaluation of Pennsylvania's HealthChoices Program and Fee-for-Service Program. Falls Church, VA, The Lewin Group. 2008.
- Johnson, AE, M Yin, and G Berg. 2003. "Utilization and financial outcomes of an asthma disease management program delivered to Medicaid members: results of a threegroup comparison study." *Disease Management & Health Outcomes* 11 (7) (July): 455-465.
- McKesson Health Solutions (2007). Pennsylvania Department of Public Welfare Renews Disease Management Contract with McKesson Health Solutions. Press Release, November 13, 2007. http://www.mckesson.com/en_us/McKesson.com/Our%2BBusinesses/McKesson %2BHealth%2BSolutions/Press%2BReleases/Pennsylvania%2BDepartment%2B

%2BHealth%2BSolutions/Press%2BReleases/Pennsylvania%2BDepartment%2B of%2BPublic%2BWelfare%2BRenews%2BDisease%2BManagement%2BContra ct%2B11-13-2007.html (October 25).

— (2008). McKesson Health Solutions Helps Pennsylvania's ACCESS Plus Program Net \$35.9 Million in Savings. Press Release, September 3, 2008. http://www.mckesson.com/en_us/McKesson.com/Our%2BBusinesses/McKesson %2BHealth%2BSolutions/Press%2BReleases/McKesson%2BHealth%2BSolution s%2BHelps%2BPennsylvania%2527s%2BACCESS%2BPlus%2BProgram%2BN et%2B%252435.9%2BMillion%2Bin%2BSavings.html (October 25).

- Pennsylvania Department of Public Welfare (2004). Request for Proposals (RFP) for Enhanced Primary Care Case Management Services and Disease Management Services *RFP Number 24-04*. http://www.dpw.state.pa.us/omap/rfp/ACCESSPlus/omapACCESSPlus.asp (October 26).
- (2008). ACCESS Plus Fact Sheet. October 9, 2007. http://www.dpw.state.pa.us/partnersproviders/medicalassistance/managedcare/0 03672302.htm.
- (2008). ACCESS Plus Website. http://www.accessplus.org/.
- Reese, Shelly (2007). "States seek enhanced DM for Medicaid patients." *Managed Healthcare Executive*, **17** (1), p. 39.

Rhode Island

- Centers for Medicare & Medicaid Services (2007). Care Coordination: Rhode Island. Medicaid and SCHIP Promising Practices, March 28, 2007. http://www.cms.hhs.gov/MedicaidSCHIPQualPrac/MSPPDL/itemdetail.asp?filte rType=none&filterByDID=-99&sortByDID=1&sortOrder=ascending&itemID=CMS1197960&intNumPerPa ge=10 (October 26).
- Rhode Island Department of Human Services (2003). The Connect CARRE Program (Website). *http://www.dhs.state.ri.us/dhs/Connect%20CARRE.htm*.
 - (2003). Rhode Island Medicaid Program Annual Report: Fiscal Year 2003. Providence, RI. http://www.dhs.state.ri.us/dhs/reports/ma_annualreport_2003.pdf.
- (2005). Rhode Island Medicaid Program Annual Report: Fiscal Year 2005. Providence, RI. http://www.dhs.state.ri.us/dhs/reports/ma_annualreport_2005.pdf.
- Rhode Island Office of the Auditor General (2003). Performance Audit: Connect CARRE Program, Department of Human Services. Providence, RI. December 2003. http://www.oag.state.ri.us/reports/ConnectCARRE1203.pdf.
- Tynan, Ann and Debra A. Draper (2008). Getting What We Pay For: Innovations Lacking in Provider Payment Reform for Chronic Disease Care. Research Brief No. 6. Center for Studying Health System Change. Washington, D.C. June 2008. http://www.hschange.com/CONTENT/995/.

South Carolina

South Carolina Department of Health and Human Services (2004). "South Carolina Medicaid Annual Report for State Fiscal Year 2004." Health and Human Services. 61.

http://www.dhhs.state.sc.us/NR/rdonlyres/ewqr7fzms4i7yudwlpshmh6tqv3ttlc53ip 2vo6ojz4nzsufi4itbeasdw3ncj74rhvjfgdvs7euvh/AR2004317050.pdf.

- (2008). "Medical Homes Network Policy and Procedures Guide." Health and Human Services. 138.
 http://www.dhhs.state.sc.us/dhhsnew/insidedhhs/bureaus/BureauofHealthService sandDeliverySystems/documents/MHN% 20PP% 202008% 20Final.pdf.
- (2008). "MHN Standards." Health and Human Services. 19. http://www.dhhs.state.sc.us/dhhsnew/insidedhhs/bureaus/BureauofHealthService sandDeliverySystems/documents/MHN% 20Standards% 2082006.pdf.
- —— (2008). "Sample MHN Contract 2008." Department of Health and Human Services. 102.

http://www.dhhs.state.sc.us/dhhsnew/insidedhhs/bureaus/BureauofHealthService sandDeliverySystems/documents/MHN%20Final%20contract%202008.pdf.

—— (2008). South Carolina Healthy Connections Choices. http://www.scchoices.com/SCSelfService/en_US/5%20plans.html (October 22).

- South Carolina Solutions (2007). South Carolina Solutions "About Us". *http://www.sc-solutions.org/about.htm* (October 22).
- (2007). South Carolina Solutions Education Programs. *http://www.sc-solutions.org/edu.htm* (October 22).
- (2008). South Carolina Solutions Medical Home Provider Listing by Practice. October 2008. http://www.sc-solutions.org/webdocs/SCS.pdf (October 22).

South Dakota

- South Dakota Codified Laws (2008). South Dakota Legislature. 58-17-131.
- South Dakota Division of Medical Services (2008). "Pine Ridge South Dakota Chronic Care Clinic Access." Division of Medical Services. 18. http://www.cms.hhs.gov/GrantsAlternaNonEmergServ/.

Texas

- Evercare (2007). Evercare of Texas Named Provider of Care Coordination Services for Texas Health and Human Service Commission's Integrated Care Management Program. *Press Release, January 26, 2007. http://evercarehealthplans.com/press_release11.jsp* (October 24).
- (2009). Evercare Integrated Care Management (ICM) Program Texas. http://evercarehealthplans.com/medicaid/medicaidPlanAction.do?planId=Evercar e+Integrated+Care+Management+(ICM) (March 14, 2009).
- McKesson Health Solutions (2004). Texas Health and Human Services Commission Launches Enhanced Care Program for Chronically Ill Medicaid Clients; McKesson Program Covers 55,000 Medicaid Clients. *Press Release, November 15*, 2004.

http://www.mckesson.com/en_us/McKesson.com/About%2BUs/Newsroom/Press %2BReleases/2004/Texas%2BHealth%2Band%2BHuman%2BServices%2BCom mission%2BLaunches%2BEnhanced%2BCare%2BProgram%2Bfor%2B11-15-2004.html (October 24, 2008).

- (2007). Texas Health and Human Services Commission Extends McKesson Health Solutions Medicaid Disease Management. Press Release, July 24, 2007. http://www.mckesson.com/en_us/McKesson.com/About%2BUs/Newsroom/Pres s%2BReleases/2007/Texas%2BHealth%2Band%2BHuman%2BServices%2BCo mmission%2BExtends%2BMcKesson%2BHealth%2BSolutions%2B07-24-2007.html (October 24, 2008).
- Texas Comptroller of Public Accounts (2003). Health and Human Services #4 Implement a Disease Management Program for Medicaid Patients 2003 e-Texas Report: Limited Government, Unlimited Opportunity Austin, TX.
- Texas Department of Aging and Disability Services (2008). Integrated Care Management Services Website. October 23, 2008. *http://www.dads.state.tx.us/providers/icm/*.

- Texas Health and Human Services Commission (2001). *Texas Medicaid Managed Care Diabetes Pilot* Final Report to the Governor and members of the legislature. December 31, 2001 *http://www.hhsc.state.tx.us/medicaid/mc/proj/diabetes/reports/123101 fr.html*.
- (2002). Medicaid/CHIP Pediatric Asthma Management Pilot. Interim Report to the Governor and members of the legislature. September 30, 2002. http://www.hhsc.state.tx.us/medicaid/mc/proj/asthma/asthmapilot_home.html.
- (2003). Medicaid Disease Management Request for Proposals. *RFP No. 529-03-298 http://www.hhsc.state.tx.us/contract/52903298/rfp_home.html* (October 25).
- (2004). HHSC Program to Enhance Care for Medicaid Clients with Chronic Illness Press Release, October 5, 2004. http://www.bhs.state.tr.us/news/release/100504_Medicaid_Clients.shtml (Octo-

http://www.hhs.state.tx.us/news/release/100504_Medicaid_Clients.shtml (October 24, 2008).

- (2006). Integrated Care Management Contractor Request for Proposals. RFP No. 529-06-0406. http://www.hhsc.state.tx.us/Contract/529060406/final/rfp_home.html (October
 - 25).
 - (2007). Health Management Program Texas Medicaid Request for Information. *RFI No. 529-07-0178RFI. http://www.hhsc.state.tx.us/contract/529070178/rfp_home.html* (October 25).

Utah

Utah Department of Health Division of Health Care Financing (2006). "Proposal for Medicaid Transformation Grant - Developing a Utah Pharmacotherapy Risk Management System with an Electronic Surveillance Tool (Utah ePRM)." Department of Health. 17. http://www.healthtransformation.net/galleries/State%20SolutionsMedicaidGrant s/Utah.pdf.

Vermont

- APS Healthcare, Inc. (2007). APS Healthcare Selected by State of Vermont to Administer its Medicaid Chronic Care Management Program, July 17, 2007 Press Release. *http://www.apshealthcare.com/newsroom/2007/july17_2007.htm* (October 11, 2008).
- (2007). Vermont Chronic Care Management Program. http://www.apshealthcare.com/publicprograms/vermont/vermont.htm (October 11, 2008).
- (2007). Vermont Medicaid Chronic Care Management Program *http://www.vtccmp.com/* (October 11, 2008).

- Dickey, Don (2007). Prevention and Management of Chronic Illness in Vermont http://www.leg.state.vt.us/jfo/Healthcare/Chronic%20Care%20Management%20 01-16-2007.PPT (October 11, 2008).
- Office of Vermont Health Access (2006). "Request for Proposals for Chronic Care Management Program." Agency of Human Services. http://ovha.vermont.gov/budgetlegislative/ccm_rfp_with_addendum.pdf/view?searchterm=chronic%20care%20manag ement%20program.
 - (2006). "Responses to Questions from Written Submissions and Bidders Conference - RFP: Consulting Services for Population Selection and Program Monitoring of Chronic Care Management and Care Coordination Programs." Agency of Human Services. http://ovha.vermont.gov/budget-legislative/2006-09-15-qandawritten-bidder-conf.pdf.
 - —— (2008). OVHA Contacts. http://ovha.vermont.gov/organizationalinformation#Care%20Coordination (October 11).
- Vermont State Nurses' Association (2008). The Office of Vermont Health Access—Care Coordination Program. Vermont Nurse Conection Vermont State Nurses' Association. http://www.nursingald.com/uploads/newsletters/VT102008.pdf (October 11).

Virginia

Department of Medical Assistance Services (2005). "Disease Management and Viginia's Medicaid Program: Report of the Department of Medical Assistance Services." Department of Medical Assistance Services. http://www.dmas.virginia.gov/downloads/pdfs/dsm-dsmmedicaid_report_to_GA_11-05.pdf.

- (2006). Disease State Management Program. *http://www.dmas.virginia.gov/dsm-home.htm* (October 10).
 - (2006). "Virginia Medicaid Healthy Returns Disease Management Program: 2006 Report to Senate Finance and House Appropriations Committees and The Virginia Department of Planning and Budget." Department of Medical Assistance Services. http://www.dmas.virginia.gov/downloads/studies_reports/2006-RD296_DMReport.pdf.
- (2007). "Healthy Returns Care Management Program." Department of Medical Assistance Services. http://www.dmas.virginia.gov/downloads/pdfs/dsmhmc_dmas_annual_rpt.pdf.
- (2008). "Chronic Care Management (CCM) Program Administrator RFP." Department of Medical Assistance Services. http://www.dmas.virginia.gov/downloads/pdfs/ab-rfp_01_2008.pdf.
- (2008). "Chronic Care Management (CCM) Program Administrator RFP Cancellation." Department of Medical Assistance Services. http://www.dmas.virginia.gov/downloads/pdfs/ab-rfp_ccm_cncltn.pdf.

- Gillespie, Jeann Lee (2004). Disease Management: Balancing Cost and Quality. *Health* Focus. http://www.npcnow.org/newsroom/factsheets/PDFs/diseasemanagement_factshe et.pdf (October 9, 2008).
- Gillespie, Jeann L., and Louis F. Rossiter. 2003. "Medicaid Disease Management Programs: Findings from Three Leading US State Programs." *Disease Management* & Health Outcomes 11 (6): 345-361.
- Rossiter, Louis F., Michelle Y. Whitehurst-Cook, Ralph E. Small, Charles Shasky, Viktor E. Bovbjerg, Lynn Penberthy, Ahmad Okasha, Jennifer Green, Ibrahim A. Ibrahim, Steve Yang, and Kwangsoo Lee (2000). "The Impact of Disease Management on Outcomes and Cost of Care: A Study of Low Income Asthma Patients." *Inquiry*, **37** (2), Summary 2000.
- The Williamson Institute, Virginia Commonwealth University and The National and Pharmaceutical Council (1997). *The Virginia Health Outcomes Partnership Report*. 1997. *http://www.npcnow.org/resources/PDFs/VHOP.pdf*.
- Zhang, Ning Jackie, Thomas T.H. Wan, Louis F. Rossiter, Matthew M. Murawski, and Urvashi B. Patel. 2008. "Evaluation of chronic disease management on outcomes and cost of care for Medicaid beneficiaries." *Health Policy* 86 (2-3) (May): 345-354.

Washington

- Center for Health Care Strategies (2008). Washington State Medicaid: An Evolution in Care Delivery. Case Study. December 2008. http://www.chcs.org/publications3960/publications_show.htm?doc_id=759948.
- Esposito, Dominick, Erin Fries Taylor, Kristin Andrews, and Marsha Gold (2007). Evaluation of the Medicaid Value Program: Health Supports for Consumers with Chronic Conditions. Mathematica Policy Research, Inc. Washingon, D.C. http://www.chcs.org/publications3960/publications_show.htm?doc_id=514988.
- Qualis Health (2009). "Evaluation of Washington State Medicaid Chronic Care Management Projects." *Report for Washington Department of Social and Health Services*, (Issued) January 7, 2009.
- Washington State Department of Social and Health Services (2006). "DSHS releases Request for Proposals to replace Disease Management program with Chronic Care Management - Press Release." http://www.dshs.wa.gov/mediareleases/2006/pr06107.shtml.
 - (2006). "DSHS selects health vendors, finalizes details for launch of new chronic Care Management program next year - Press Release." http://www.dshs.wa.gov/mediareleases/2006/pr06151.shtml.
- (2006). "Medicaid Disease Management program winds down as DSHS prepares new approach for 2007 - Press Release." http://www1.dshs.wa.gov/mediareleases/2006/pr06088.shtml.

—— (2008). "Washington State Rethinking Care Project." Department of Social and Health Services.

West Virginia

- Adams, Peggy (West Virginia Diabetes Control Program) (2009). Personal Communication to Keith Kranker. March 19, 2009. Regarding West Virginia Health Initiative Project.
- Gillespie, Jeann Lee (2004). Disease Management: Balancing Cost and Quality. *Health* Focus. http://www.npcnow.org/newsroom/factsheets/PDFs/diseasemanagement_factshe et.pdf (October 9, 2008).
- Gillespie, Jeann L., and Louis F. Rossiter. 2003. "Medicaid Disease Management Programs: Findings from Three Leading US State Programs." *Disease Management* & *Health Outcomes* 11 (6): 345-361.

Internal Workgroup - WV Health Initiatives Project (2000). "The West Virginia Health Initiatives Project - Status Report." *http://www.statecoverage.net/statereports/wv1.pdf*.

- Lawton, Elizabeth S. (2000). "Pilot Project Disease State Management for Diabetics." Bureau for Medical Services. *http://www.statecoverage.net/statereports/wv5.pdf*.
- National Pharmaceutial Council (2008). The West Virginia Health Initiative Project NPC Fact Sheet. *http://www.npcnow.org/newsroom/factsheets/FSwvhip.asp* (October 9, 2008).
- West Virginia Department of Health and Human Services (2005). "Comprehensive Medicaid Redesign Proposal." May 4, 2005 Draft. http://www.wvdhhr.org/MedicaidRedesignDraft.pdf.

Wyoming

APS Healthcare (2005). APS' Wyoming Health Management Program Awarded Best Government DM Program By Disease Management Association Of America. *Press Release, October 19, 2005. http://www.wyhealthytogether.com/Wyoming_Newsroom_Oct19.htm* (October 10, 2008).

 Government Programs Overview: Helping government organizations improve health, lower costs and change lives.
 http://www.apshealthcare.com/site/files/cm/file/programresults/fsk_govt_prog_o

verview.pdf.

—— (2007). 2007 Provider Manual. Wyoming EqualityCare: Health and Utilization management programs. 2nd Edition. http://www.wyoming.apshealthcare.com/documents/provider_manual.pdf (October 10, 2008).

- (2007). APS Healthcare's Health Management Program Helps Wyoming Medicaid Avoid More than \$17 Million in Expenditures Press Release, November 15, 2007. http://www.wyhealthytogether.com/Wyoming_Newsroom_Nov15.07.htm (October 10, 2008).
- (2008). Healthy Together Provider Fact Sheet. http://wdh.state.wy.us/healthcarefin/medicaid/healthmgmt.html (October 10, 2008).
- (2008). Healthy Together Website. http://www.apshealthcare.com/publicprograms/wyoming/Wyoming.htm (October 10, 2008).
- Wyoming Department of Health (2008). Healthy Together! Program. http://wdh.state.wy.us/healthcarefin/medicaid/healthmgmt.html (October 10, 2008).

Links to state Medicaid program websites

For convenience, this list of website links was reproduced (with a few modifications) from: Centers for Medicare & Medicaid Services. List of State Medicaid Program Websites.

https://www.cms.gov/MedicaidEligibility/downloads/ListStateMedicaidWebsites.pdf (accessed March 2011).

<u>State</u>	Link to state Medicaid program website
Alabama	http://www.medicaid.alabama.gov/apply/index_apply.aspx?tab=3
Alaska	http://health.hss.state.ak.us/dpa/programs/medicaid/
Arizona	http://www.azahcccs.gov/applicants/default.aspx
Arkansas	https://www.medicaid.state.ar.us/InternetSolution/Consumer/Consumer.aspx
California	http://www.dhcs.ca.gov/services/medi-cal/Pages/default.aspx
Colorado	https://peak.state.co.us/selfservice/
Connecticut	http://www.ct.gov/dss/cwp/view.asp?a=2353&q=305218#MAID
Delaware	http://dhss.delaware.gov/dhss/dmma/medicaid.html
District of	http://dhcf.dc.gov/dhcf/cwp/view,A,1412,Q,609122.asp
Columbia	
Florida	http://www.fdhc.state.fl.us/Medicaid/index.shtml
Georgia	http://dch.georgia.gov/00/channel_title/0,2094,31446711_31944826,00.html
Hawaii	http://hawaii.gov/dhs/health/medquest/QUEST_Overview
Idaho	http://www.healthandwelfare.idaho.gov/Medical/Medicaid/tabid/123/Default.aspx
Illinois	http://www.familycareillinois.com/
Indiana	http://www.in.gov/fssa/2408.htm
Iowa	http://www.ime.state.ia.us/Members/index.html
Kansas	http://www.khpa.ks.gov/healthwave/default.htm
Louisiana	http://www.dhh.state.la.us/offices/?ID=92
Maine	http://www.maine.gov/dhhs/oms/
Maryland	http://www.dhmh.state.md.us/mma/
Massachusetts	http://www.mass.gov/?pageID=eohhs2agencylanding&L=4&L0=Home&L1=Gove
	rnment&L2=Departments+and+Divisions&L3=MassHealth&sid=Eeohhs2
Michigan	http://www.michigan.gov/mdch/0,1607,7-132-2943_4860-35199,00.html
Minnesota	http://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVER

<u>State</u>	Link to state Medicaid program website SION&RevisionSelectionMethod=LatestReleased&dDocName=id_006254
Mississippi	http://www.medicaid.ms.gov/
Missouri	http://www.dss.mo.gov/mhd/
Montana	http://www.dphhs.mt.gov/programsservices/medicaid.shtml
Nebraska	http://www.hhs.state.ne.us/med/medindex.htm
Nevada	https://dwss.nv.gov/index.php?option=com_content&task=view&id=96&Itemid=2 47
New Hampshire	http://www.dhhs.state.nh.us/DHHS/MEDICAIDPROGRAM/default.htm
New Jersey	http://www.state.nj.us/humanservices/dmahs/clients/
New Mexico	http://www.hsd.state.nm.us/mad/CMedAssisPrograms.html
New York	http://www.health.state.ny.us/health_care/medicaid/
North Carolina	http://www.dhhs.state.nc.us/dma/medicaid/index.htm
North Dakota	http://www.nd.gov/dhs/services/medicalserv/
Ohio	http://jfs.ohio.gov/OHP/consumer.stm
Oklahoma	http://okhca.org/individuals.aspx?id=52&menu=40&parts=11601_7453
Oregon	http://www.oregon.gov/DHS/healthplan/app_benefits/main.shtml
Pennsylvania	http://www.dpw.state.pa.us/ServicesPrograms/MedicalAssistance/
Rhode Island	http://dhs.embolden.com/DefaultPermissions/HealthCare/tabid/945/Default.aspx
South Carolina	http://www.scdhhs.gov/beneficiaries.asp
South Dakota	http://dss.sd.gov/sdmedx/includes/portal/verifyeligibility/index.aspx
Tennessee	http://www.tn.gov/tenncare/members.html
Texas	http://www.hhsc.state.tx.us/Medicaid/med_info.html
Utah	http://health.utah.gov/medicaid/
Vermont	http://www.greenmountaincare.org/about/green_mountain_care_programs.html
Virginia	http://www.dmas.virginia.gov/rcp-home.htm
Washington	http://hrsa.dshs.wa.gov/
West Virginia	http://www.wvdhhr.org/bms/oMedPolicyCor/YourGuideMedicaid.pdf
Wisconsin	http://dhs.wisconsin.gov/ForwardHealth/index.htm
Wyoming	http://www.health.wyo.gov/healthcarefin/medicaideligibility/index.html