CREATING DIGITIZATION WORKFLOWS THAT WORK AT UNIVERSITY OF MARYLAND LIBRARIES

Where we'll flow

- I. Digital Conversion and Media Reformatting
- ll. Aeon tracking
- III. Quality assurance/control feedback loop
- IV. Incunabula project workflow
- V. Audio digitization workflow
- VI. Internet Archive workflow



DCMR: About us

- □ Digital Systems and Stewardship (DSS) division
- □ Digital Conversion and Media Reformatting (DCMR)
 - department
- □ Digitization Center unit
- □ Robin Pike, Manager
- Eric Cartier, Digital Librarian
- □ Student digitization assistants



Who does what

- □ Select
- □ Describe

□ Conserve

- □ Digitize
- □ Archive

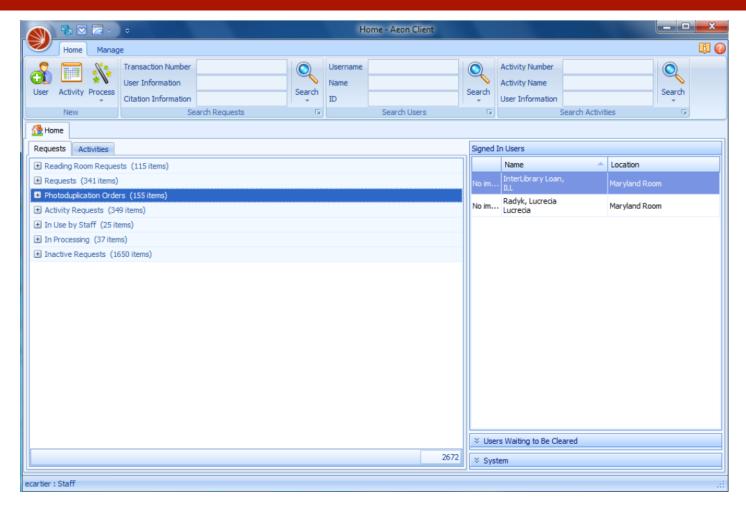


Who does what

- Select Special Collections and University Archives (SCUA), Special Collections in Performing Arts (SCPA), the Gordon W. Prange Collection
- □ Describe Metadata Services Department (MSD)
- □ Conserve Preservation/Conservation
- □ Digitize DCMR
- □ Archive Digital Programs and Initiatives (DPI)

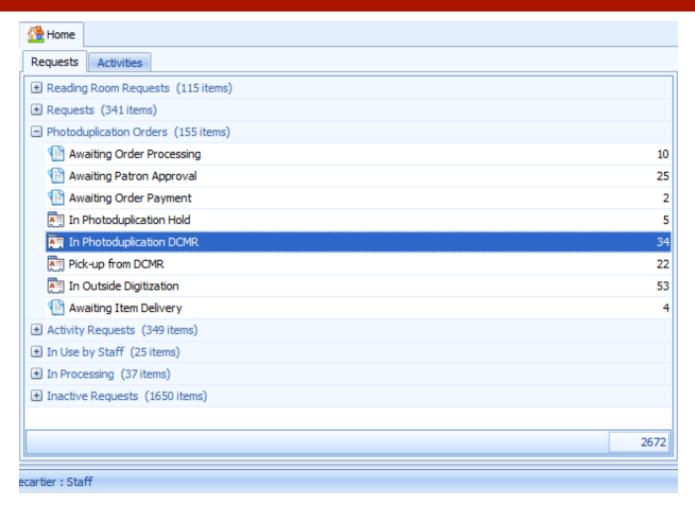


Tracking digitization requests in Aeon



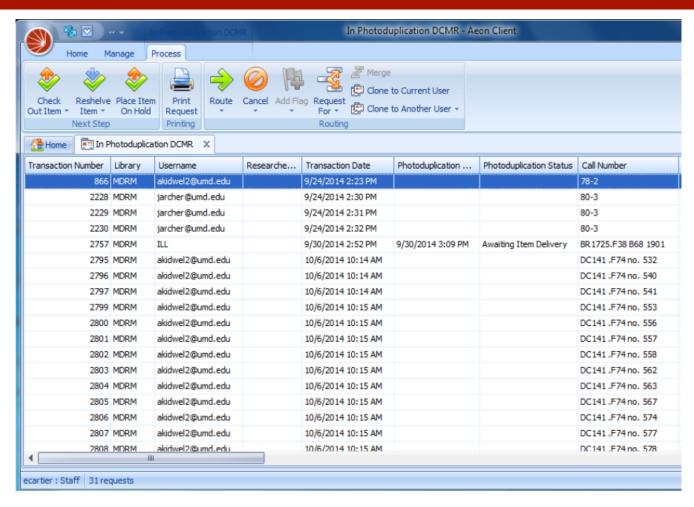


Tracking digitization requests in Aeon





Partial request listing



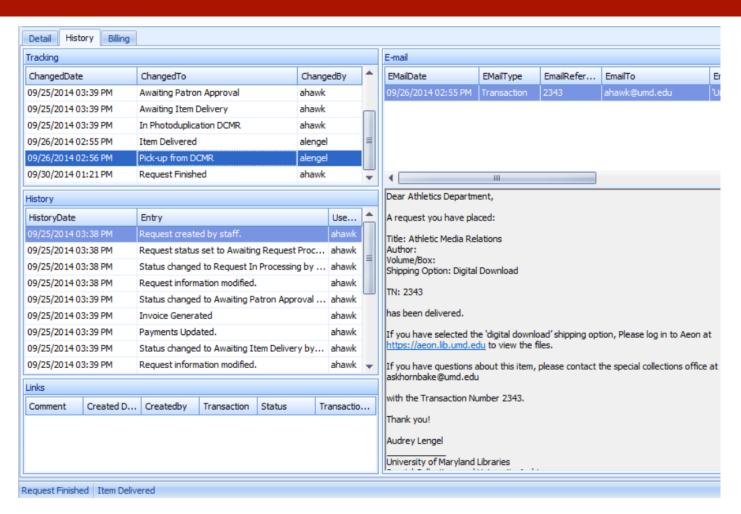


Request details and notes

	Detail - Request 2343										
Home	E-mail Process						1 0				
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Scheduled Date	-	Document Type	+	Name A	Athletics Department	t					
Request For			× +	Status S	Staff						
Special Request				Organization I	intercollegiate Athlet	tics					
Bib ID		Barcode		E-mail a	ahawk@umd.edu						
Title	Athletic Media Relations			Clearance Status (Cleared						
Series				Research Topics			<u> </u>				
Author							~				
Place		Publisher		Reproductions Orde	ers						
Date	1977-1979 lacrosse	Edition		Staff Contact Email ahawk@umd.edu							
Location		Volume/Box		Pages							
Call Number	2015-021	Issue		For Publication	F	Page Count	10				
EAD Number				Format	Scanjpg (300 dpi)						
Restrictions				Shipping Option	Digital Download						
Project Description	for Athletics Hall of Fame (Bob Bonie	llo)		Service Level	Rush						
Note Date	^ Note			Username		Note Type					
9/25/2014	Ten files, eight Fedora records.			ecartier		Staff					
9/25/2014	9/25/2014 Scan at appropriate ppi for size of slides. ecartier Staff										
Request Finished Ite	em Delivered						.::				



Request Finished in Aeon





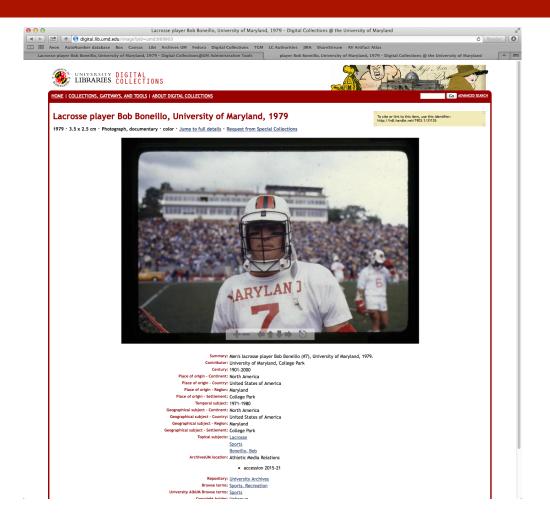
Digital Collections



Ask a Question or Leave a Comment | Copyright Information



A digital object in Digital Collections





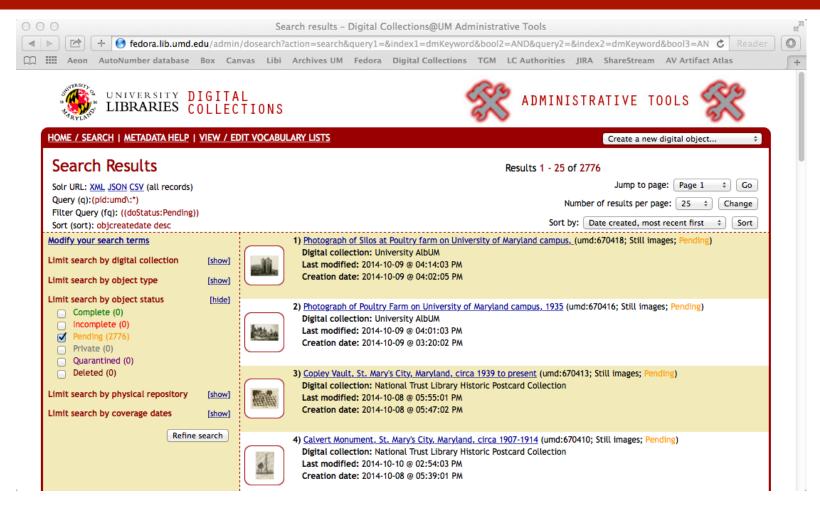
Fedora administrative interface

	UM Fedora Digital Collections TGM LC	for a digital object - Digital Collections@UM Administrative Tool. Authorities JIRA ShareStream AV Artifact Atlas			Ĉ Rea
UNIVERSITY DIGITAL LIBRARIES COLLECTIONS			X	ADMINISTRATIVE TOOLS	XX
HOME / SEARCH METADATA HELP VIEW / EDIT VOCABULARY L	ISTS			Create a new digital	object ‡
Search for Digital Objects					
			All Keywords ‡		
	AND ‡		All Keywords ‡		
	AND ‡		All Keywords ‡		_
		fine your search with the following advanced options			
Sort results by: Date created, most recent first	•			Results per page: 25	•
Limit search by digital collection A Tressury of World's Fair Art and Architecture Digital Collections Filmiquia In Transition Selected poems by the Banoess in International Custoner Association Research Cen Compositions Katherine Anne Porter Correspondence Labor in America Collection Manyland May Collection Manyland May Collection Montgomery County immigrant Experience Arch National Trust Library Historic Postact Collect Prange Digital Children's Book Collection The Civil War in Abryland Collection University ADUM University ADUM University of Manyland Libraries Preservation Di Wolld Collection	ter Score Collection: Select Solo de Concours ive on	Limit search by object type Finding aids Goldections Moving Images Til documents	Limit search by status Complete Incomplete Incomplete Pending Phrate Quarantined Detected		
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		Limit search by coverage dates From to Search Reset all fields			
		Search Reset all fields			

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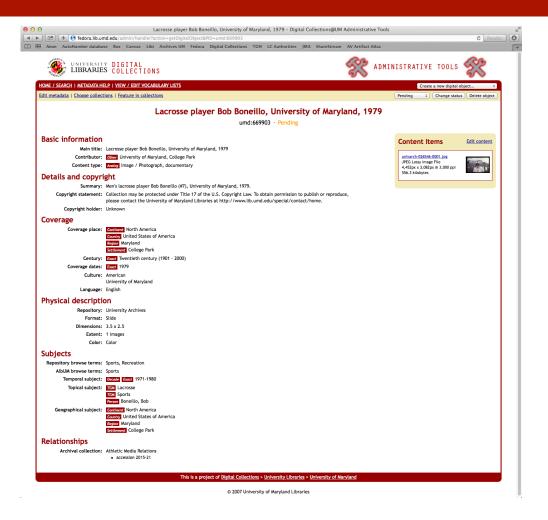


Digital objects pending inspection





Metadata record + content item(s) = a digital object





Metadata record

							ta for umd:669903	- Digit	tal Collections@	UM Ad	ministrative [*]	Tools							
							Digital Collections	TGM	LC Authorities	IIRA	ShareStream	AV Artifa	rt Atlas					C Read	
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AutoNumber database Box Canvas Libi Archives UM Fedora Digital Collections TGM LC Authorities JIRA **COLLECTIONS** **OME / SEARCH METADATA HELP VIEW / EDIT VOCABULARY LISTS** **Return to digital object umd:669903 Copy to a new digital object** **Edit metadata for umd:669903** **Basic information Details / copyright Coverage Physical description Subjects** **Repository browse terms:** **Sports, Recreation** **AlbUM browse terms:** **Sports** **Temporal subjects:** **Temporal subjects:** **Topical subjects:** **ToGM	Fedora.lib.umd.edu/admin/handler?action=editUMDM Acon AutoNumber database Box Canvas Libi Archives UM Fedora Digital Collections TGM LC Authorities JIRA ShareStream	AutoNumber database Box Canvas Libi Archives UM Fedora Digital Collections TGM LC Authorities JIRA ShareStream AV Artifation LUNIVERSITY DIGITAL LIBRARIES COLLECTIONS OME / SEARCH METADATA HELP VIEW / EDIT VOCABULARY LISTS Return to digital object umd:669903 Copy to a new digital object Edit metadata for umd:669903 Basic information Details / copyright Coverage Physical description Subjects Repository browse terms: Sports, Recreation AlbUM browse terms: Sports Temporal subjects: Decade	### Gedora.lib.umd.edu/admin/handler?action=editUMDM Aeon AutoNumber database Box Canvas Libi Archives UM Fedora Digital Collections TGM LC Authorities JIRA ShareStream AV Artifact Atlas **Continent of the Country	ADMINISTR DIGITAL LIBRARIES COLLECTIONS ADMINISTR AD	## Redora.lib.umd.edu/admin/handier?action=editUMDM Aeon AutoNumber database Box Canvas Libi Archives UM Fedora Digital Collections TGM LC Authorities JIRA ShareStream AV Artifact Atlas ***Collections** ***Libi Archives UM Fedora Digital Collections** ***LIBRARIES** ***Collections** ***ADMINISTRATIVE** ***Coracle Return to digital object umd:669903 Copyr to a new digital object ***Edit metadata for umd:669903** **Basic Information** **Details / copyright** ***Coverage** **Physical description** **Subjects** **Temporal subjects** **Temporal subjects** **Temporal subjects** **Tomation** **Tomation** **Tomation** **None selected** **None selected** **Sports** **Tomation** **Tomation** **None selected** **Sports** **English** **ARCV** **Person** **Sports** **English** **None selected** **None selected** **Sports** **English** **None selected** **None selected** **Sports** **English** **None selected** **Sports** **English** **None selected** **None selected** **Sports** **English** **None selected** **None selected** **United States of America** **Sports** **English** **None selected** **Sports** **English** **None selected** **Sports** **Sports** **English** **None selected** **None selected** **Sports** **English** **None selected** **None selected** **Sports** **Maryland** **Maryland** **Tomation** **Proprietal subjects** **None selected** **Sports** **Sports** **English** **None selected** **Sports** **Sports** **Sports** **English** **None selected** **Sports** **Sports	## 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: : : : : : : : : : : : :	## Fedora.lib.umd.edu/admin/handier?action=editUMDM Aeon AutoNumber database Box Canvas Libi Archives UM Fedora Digital Collections TCM LC Authorities JIRA ShareStream AV Artifact Atlas ADMINISTRATIVE TOOLS ADMINISTRATIVE TOOLS Create a new digital object LIBRARIES COLLECTIONS Create a new digital object Edit metadata for umd: 669903 Basic information Details / copyright Coverage Physical description Subjects Repository browse terms: Sports, Recreation AlbUM browse terms: Sports, Recreation Temporal subjects: Decade : Exact : 1971–1980 : 0 Topical subjects: TCM : None selected : Lacrosse	### Fedora.lib.umd.edu/admin/handler?action=editUMDM Acon AutoNumber database Box Canvas Libi Archives UM Fedora Digital Collections TGM LC Authorities JIRA ShareStream AV Artifact Atlas **Convert Search** MetAbara Fedora** Digital Collections Digital Coll

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Content item





Keeping close



1) Photograph of Silos at Poultry farm on University of Maryland campus, (umd:670418; Still images; Pending)

Digital collection: University AlbUM Last modified: 2014-10-09 @ 04:14:03 PM Creation date: 2014-10-09 @ 04:02:05 PM



2) Photograph of Poultry Farm on University of Maryland campus, 1935 (umd:670416; Still images; Pending)

Digital collection: University AlbUM Last modified: 2014-10-09 @ 04:01:03 PM Creation date: 2014-10-09 @ 03:20:02 PM



3) Copley Vault, St. Mary's City, Maryland, circa 1939 to present (umd:670413; Still images; Pending)

Digital collection: National Trust Library Historic Postcard Collection

Last modified: 2014-10-08 @ 05:55:01 PM Creation date: 2014-10-08 @ 05:47:02 PM



4) Calvert Monument, St. Mary's City, Maryland, circa 1907-1914 (umd:670410; Still images; Pending)

Digital collection: National Trust Library Historic Postcard Collection

Last modified: 2014-10-10 @ 02:54:03 PM Creation date: 2014-10-08 @ 05:39:01 PM



Running QA Google Doc

```
10/19/2012
163292 (high priority: specially sent to Thomas and Sarah on this date)
137580
139733
139737
139740
140694
140703
140705
140707
140709
140711
140714
140716
10/22/2012
140718
140720
140722
140724
142544
143784
143793
143801
143802
143805
143807
```



An empty artifact





How many images?

Physical description

Repository: National Trust for Historic Preservation Library Collection

Format: Postcard

Dimensions: 16 x 11

Extent: 20 images

Color: Color

Subjects

Repository browse terms: Architecture, Landscape, Historic Places

Temporal subject: Decade Circa 1951-1960

Topical subject: LCSH Parks

TGM Rock Formations

LCSH Hospitals
LCSH Cowboys

Geographical subject: Continent North America

Country United States of America

Region Nebraska

Genre: TGM Postcards

Relationships

Archival collection: National Trust Library Postcard Collection

JPEG Lossy Image File

3,871px x 6,215px @ 600 ppi 4.80 megabytes



ntl-024033-0006.jpg

JPEG Lossy Image File

3,911px x 6,276px @ 600 ppi

4.48 megabytes

ntl-024033-0007.jpg

JPEG Lossy Image File

3,904px x 6,215px @ 600 ppi





ntl-024033-0008.jpg

JPEG Lossy Image File

3,926px x 6,214px ⊗ 600 ppi

4.40 megabytes



Only the first 8 content items are displayed. A <u>complete list</u> of all 14 items is available.

This is a project of Digital Collections > University Libraries > University of Maryland

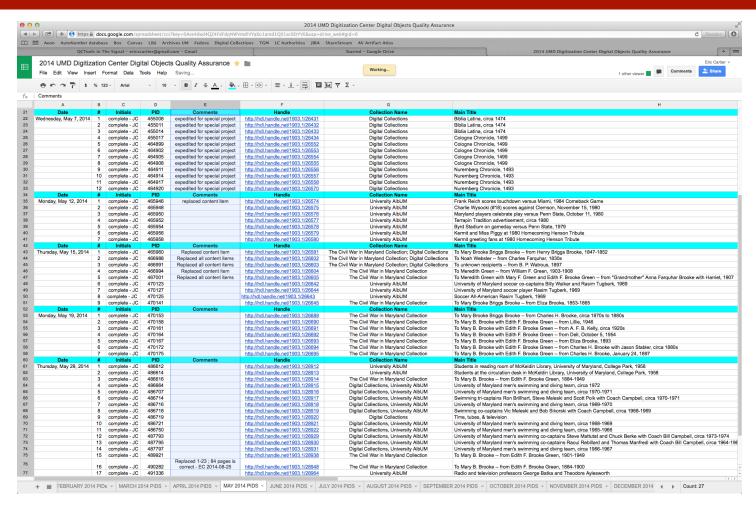


Monthly QA Google Spreadsheet

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	Α	В	С	D	E	F	G	Н
					This Sheet Assigned to Loretta - jmts			
	Date	#	Initials	PID / UMDM	Comments	Handle	Collection Name	Main Title
	Wednesday, October 30, 2013	1 2		315491 315494			National Trust Library Historic Postcard Collection National Trust Library Historic Postcard Collection	Mr. Henry Clews "The Rocks", Newport, Rhode Island, circa 1901-1907 The Grosvenor Cottages, Newport, Rhode Island, circa 1907-1914
	Thursday, October 31, 2013	1		315497			National Trust Library Historic Postcard Collection	J.B. Busk's Residence, "Indian Springs," Newport, Rhode Island, circa 1907-1914
		2		315500			National Trust Library Historic Postcard Collection	Livingstone Beekman Residence, Newport, Rhode Island, circa 1907-1914
		3		315503			National Trust Library Historic Postcard Collection	Elmhyrst, Newport, Rhode Island, circa 1907-1914
		4		315507			National Trust Library Historic Postcard Collection	"Whitehall" Bishop Berkeley's Residence, Middletown, Rhode Island, circa 1907-1914
		5	complete	315516		http://hdl.handle.net/1903.1/23724	University AlbUM	Tom McMillen headshot in basketball uniform, 1971-1974
			complete	315523		http://hdl.handle.net/1903.1/23728	University AlbUM	Tom McMillen, University of Maryland basketball, 1971-1974
		7	complete	315525		http://hdl.handle.net/1903.1/23729	University AlbUM	Tom McMillen on basketball court, University of Maryland, 1973-1974
		8		316580			National Trust Library Historic Postcard Collection	Summit street, Toledo, Ohio, circa 1907-1914
		9		316583			National Trust Library Historic Postcard Collection	Madison St. from Hotel Madison, Toledo, Ohio, circa 1901-1907
		10		316587			National Trust Library Historic Postcard Collection	Lucas County Court House, Toledo, Ohio, circa 1901-1907
		11		316592			National Trust Library Historic Postcard Collection	Ochre Court, Newport, Rhode Island, residence of Ogden Goelet, circa 1907-1914
		12		316595			National Trust Library Historic Postcard Collection	The Spitzer Building, Toledo, Ohio, circa 1907-1914
		13		317610			National Trust Library Historic Postcard Collection	Elevator "B" looking down the river, Toledo, Ohio, circa 1901-1907
		14		317616			National Trust Library Historic Postcard Collection	Armory, Toledo, Ohio, circa 1901-1907
		15		317619			National Trust Library Historic Postcard Collection	The Armory, Toledo, Ohio, circa 1901-1907
		16	complete	318795		http://hdl.handle.net/1903.1/23767	University AlbUM	Portrait of Athletic Director William "Bill" W. Cobey
		17	complete	318797		http://hdl.handle.net/1903.1/23768	University AlbUM	Portrait of Athletic Director Richard "Dick" Dull, 1982
		18	complete	318799		http://hdl.handle.net/1903.1/23769	University AlbUM	Portrait of Athletic Director Lew Parkins, May 1987
		19	complete	318801		http://hdl.handle.net/1903.1/23779	University AlbUM	Portrait of Athletic Director Andy Geiger, 1994
		20	complete	318803		http://hdl.handle.net/1903.1/23780	University AlbUM	Athletic Director Andy Geiger at a Press Conference, 1990
		21		318805			National Trust Library Historic Postcard Collection	Williamette Falls, Oregon on the S.P.R.R. Shasta Route, circa 1907-1914
		22		321028			National Trust Library Historic Postcard Collection	Residence of Perry Belmont, Newport, Rhode Island, circa 1915-1930
		23		326350			National Trust Library Historic Postcard Collection	Harbour Court, Estate of Mrs. John Nicholas Brown, Newport, Rhode Island, circa 1915-193
		24		326353			National Trust Library Historic Postcard Collection	Boat Landing of Commodore James Estate and Marion Eppley Estate, Newport, Rhode Island, circa
)		25		326356			National Trust Library Historic Postcard Collection	Cherry Neck, Estate of Mrs. Wortham James, Newport, Rhode Island, circa 1915-1930



Annual QA Google Spreadsheet





The scratch heard round College Park





Building Digital Collections

□ Scan and describe,

□ Inspect and adjust,

□ Verify and publish.

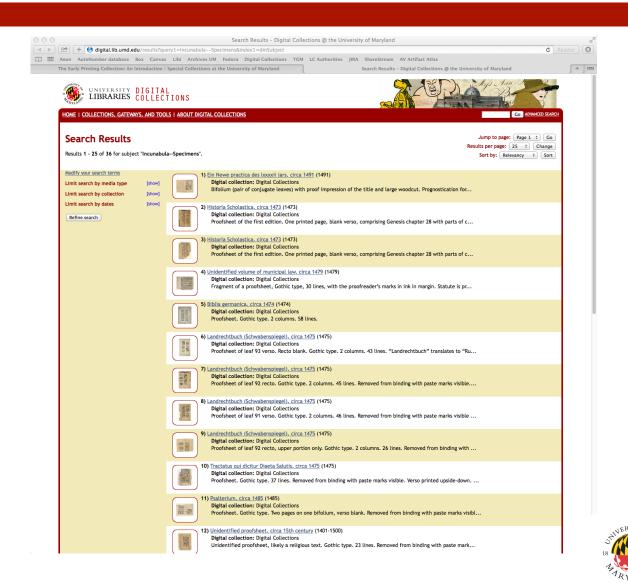


Incunabula project

- □ Field study student inspected all sheets and created metadata spreadsheet
- Special Collections Librarian and Manager of SCUA selected six sheets at a time to deliver and view with DCMR staff
- Student Digitization Assistant made scans, copied metadata, and created digital objects
- Digital Librarian inspected scans, file names, metadata
- Graduate Assistant in Metadata Services Department adjusted metadata and published digital objects in Digital Collections
- Digital Librarian alerted SCUA for next round of pickup and delivery
- Field study student published post on Special Collections blog

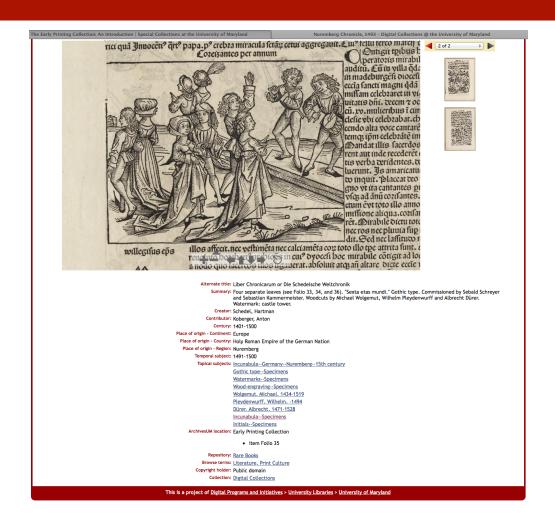


Incunabula in Digital Collections



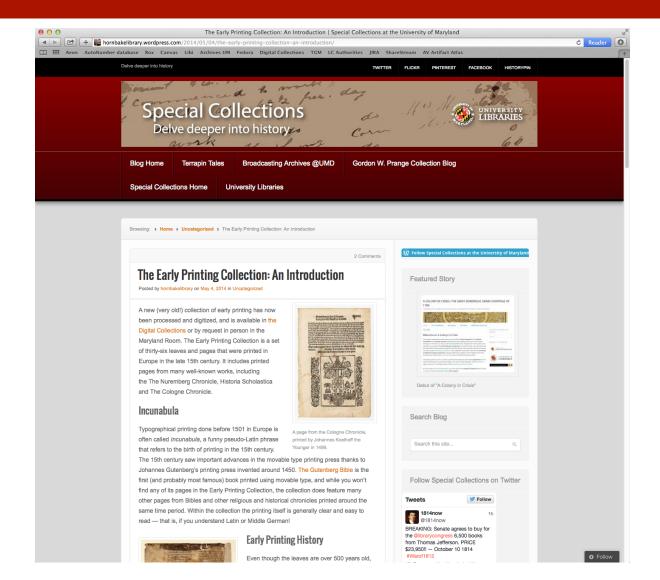
UNIVERSITY

Zooming in

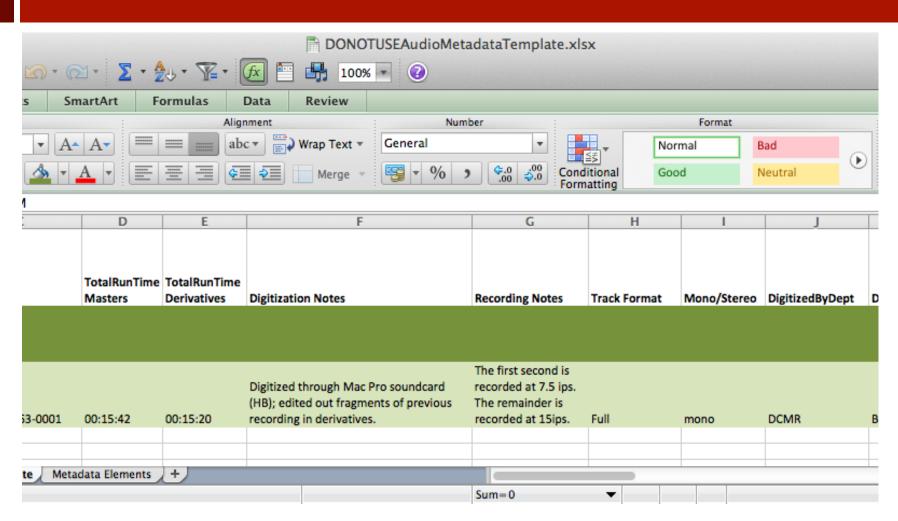




Post about newly public digital objects



First template used for a project



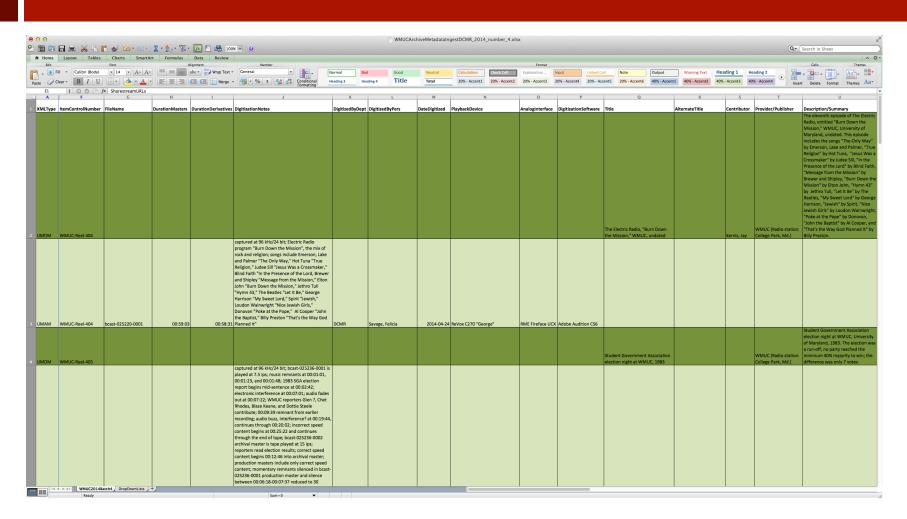


Some elements for a generic audio metadata template

	A	В	С
1	Elements	XML	Notes
2	Descriptive Metadata		
3	XMLType	not recorded in XML script use only	{UMAM UMDM}
4	UMDM	<foxml:digitalobject pid=""></foxml:digitalobject>	object PID
5	DigitalCollectionsURLs	not recorded in XML but can be derived from PID	
6	ItemControlNumber	<descmeta> ==> <identifier></identifier></descmeta>	
7	Title	<pre><descmeta> ==> <title type="main"></pre></td><td>constructed according to UMD Metadata Help manual formatting rules</td></tr><tr><td>8</td><td>AlternateTitle</td><td><pre><descMeta> ==> <title type="alternate"></pre></td><td>title on the container</td></tr><tr><td>9</td><td>Contributor</td><td><pre><descMeta> ==> <agent type="contributor"> ==> {<persName> <corpName}</pre></td><td>in single cell, separate multiple contributers using semicolons</td></tr><tr><td>10</td><td>Provider/Publisher</td><td><pre><descMeta> ==> <agent type="provider"> ==> {<persName> <corpName}</pre></td><td></td></tr><tr><td>11</td><td>Description/Summary</td><td><pre><descMeta> ==> <description type="summary"></pre></td><td>constructed according to UMD Metadata Help manual formatting rules</td></tr><tr><td>12</td><td>Collection</td><td><pre><descMeta> ==> <relationships> ==> <relation label="archivalcollection" type="isPartOf"> ==> <bibRef> ==> <title type="main"></pre></td><td></td></tr><tr><td>13</td><td>Accession Number</td><td> ==> <bibRef> ==> <bibScope type="accession"></td><td></td></tr><tr><td>14</td><td>PhysicalLocation</td><td> ==> <bibRef> ==> <bibScope type="box"></td><td>was previously Box Number</td></tr><tr><td>15</td><td>Repository</td><td><pre><descMeta> ==> <repository> ==> <corpName></pre></td><td></td></tr><tr><td>16</td><td>Copyright Holder</td><td><pre><descMeta> ==> <rights type="copyrightowner"></pre></td><td>University of Maryland (College Park, Md.)</td></tr><tr><td>17</td><td>Rights</td><td><pre><descMeta> ==> <rights type="access"> (but currently treated as static field)</pre></td><td></td></tr><tr><td>18</td><td>Subjects</td><td><pre><descMeta> ==> <subject [label="AlbUM"] type="browse"> (can be multiple)</pre></td><td>Browse terms</td></tr><tr><td>19</td><td>Genre</td><td>not currently in use; could perhaps be accommodated in <descMeta> ==> <mediaType type="sound"> ==> <form type="analog"></td><td></td></tr><tr><td>20</td><td>DateAttribute</td><td>{circa range multiple} stored as attributes of dates in the <covTime> field</td><td>was previously CreatedDateCertainty</td></tr><tr><td>21</td><td>DateCreated</td><td><pre><descMeta> ==> <covTime> ==> {<century> <date> <range>}</pre></td><td>was previously DateAnalogCreated</td></tr><tr><td>22</td><td>OriginalBroadcastDate</td><td>not recorded in XML effectively the same as the creation date</td><td></td></tr><tr><td>23</td><td>Century</td><td></td><td></td></tr><tr><td>24</td><td>RecordingNotes</td><td>not recorded in XML</td><td>technical notes about the recording noted on the container or the carrier by the engineer</td></tr><tr><td>===</td><td>Normal View Ready</td><td>+ </td><td></td></tr><tr><td></td><td>Normal view Ready</td><td>Sum=0 ▼</td><td></td></tr></tbody></table></title></descmeta></pre>	



WMUC spreadsheet





Audio QA Google spreadsheet

A	В	Ü	U	-		G		
PROJECT	METADATA	QA	.WAV	.CD-WAV	MP3 SHARESTREAM	DIGITAL	NUMBER OF RECORDINGS	QA QUEUE
		~	¥	~	▼	▼	▼	
Katherine Anne Porter	in progress	complete	in progress	complete	pending	pending	51	QA
SCPA (Bryer)	complete	complete	complete	complete	complete	complete	25	
oor A (Bryer)	complete	v	Complete	v	V	V	¥ 20	
Shady Grove	complete	complete	→ N/A	complete	complete	√ N/A	14	
a.		~	~	*	v	v	~	
Sherman	complete	complete	complete	complete	pending	pending	2	ingest
Traver	complete	complete	complete	complete	complete	pending	40	ingest
		~	~	~	▼	v	₩	3
WAMU bluegress	complete	complete	complete	complete	complete	complete	10	
WMUC mono first batch	complete	complete	√ N/A	complete	complete	complete	11	
WWIOC IIIOIIO IIISt Datell	complete	Complete	V IN/A	Complete	Complete	Complete	¥ 11	
WMUC very first batch redo	complete	complete	complete	complete	complete	complete	66	
		_	~	_	▼	~	▼	
WMUC batch 1	complete	complete	complete	complete	complete	complete	35	
WMUC batch 2	complete	complete	complete	complete	complete	complete	34	
WWWOC Datell 2	Complete	Complete	Complete	Complete	Complete	Complete	y 34	
WMUC batch 3	complete	complete	complete		complete	complete	26	
		▼	~	▼	▼	▼	▼	
WMUC batch 4	complete	complete	complete	complete	complete	complete	16	
WMUC batch 5	in progress	in progress	▼ pending	pending pending	pending pending	y pending	33	QA
WWW.GC Datell 3	iii progress	in progress	pending	perioring	pending	perioling	y 33	QA
WMUC batch 6	complete	complete	complete			complete	16	
		▼	▼	₩	▼	▼	₹	
WMUC batch 7	complete	complete	complete	complete	complete	complete	13	
WMUC batch 8	complete	complete	complete	complete		complete	19	
Will CO Batch o	complete	Complete	Complete	Complete	v	V	Ţ	
WMUC batch 1 2014	complete		complete			complete	12	
		~	▼	~	~	~	· .	
WMUC batch 2 2014	complete	complete	complete	complete	complete	complete	29	
WMUC batch 3 2014	complete	complete	complete	complete	complete	complete	15	
TIME S BUILDING ED 14	Complete	Complete	Complete	Complete	V	V	Ţ	
WMUC batch 4 2014	pending	pending	→ pending	- pending	▼ pending	- pending	13	QA



Staffing and training

- Hired two student audio digitization assistants to work exclusively with WMUC recordings
- □ They worked a combined average of 28 hours per week for 10 months

 Opportunity to train other student digitization assistants how to make archival quality transfers

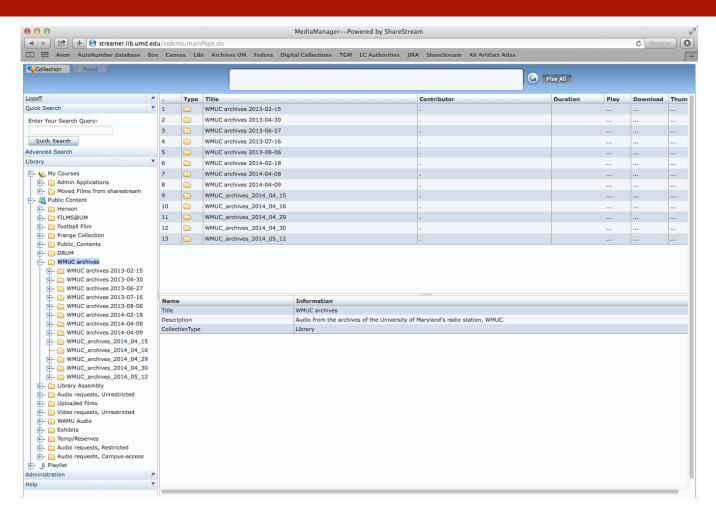


Staffing and training

- As productivity increased, so did the number of incoming in-house requests and small projects
- □ Pulled WMUC assistants from project to assist
- Lost momentum and staff, and productivity and training decreased

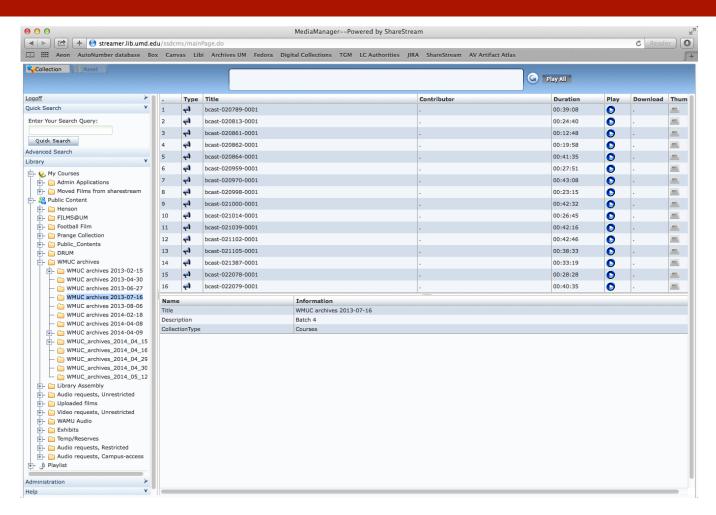


ShareStream Media Manager



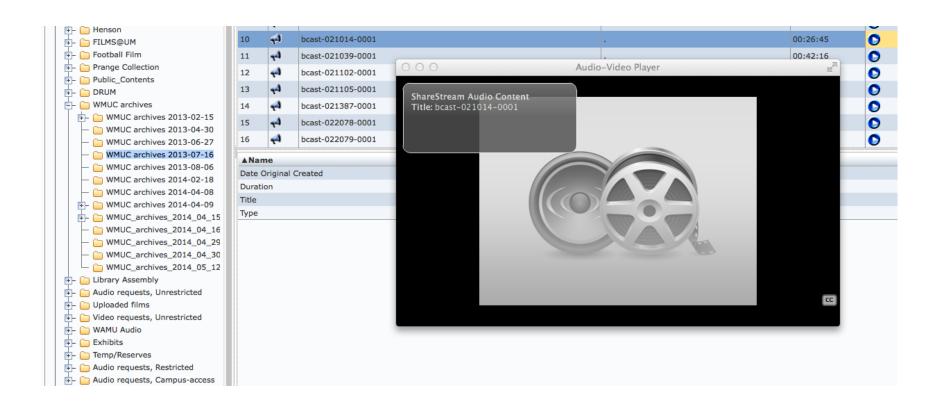


ShareStream files





ShareStream player





Audio digital object



Ask a Question or Leave a Comment | Copyright Information



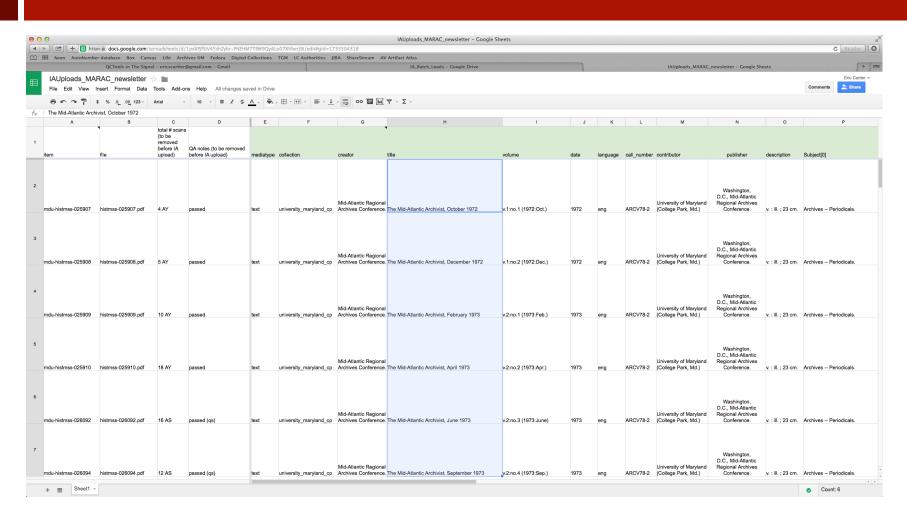
Items on hold

 Awaiting upgrade to latest version of ShareStream Media Manager, hoping the FTP batch upload feature is effective

The workflow will work with the right people in place, taking the appropriate action(s), and with functioning tools

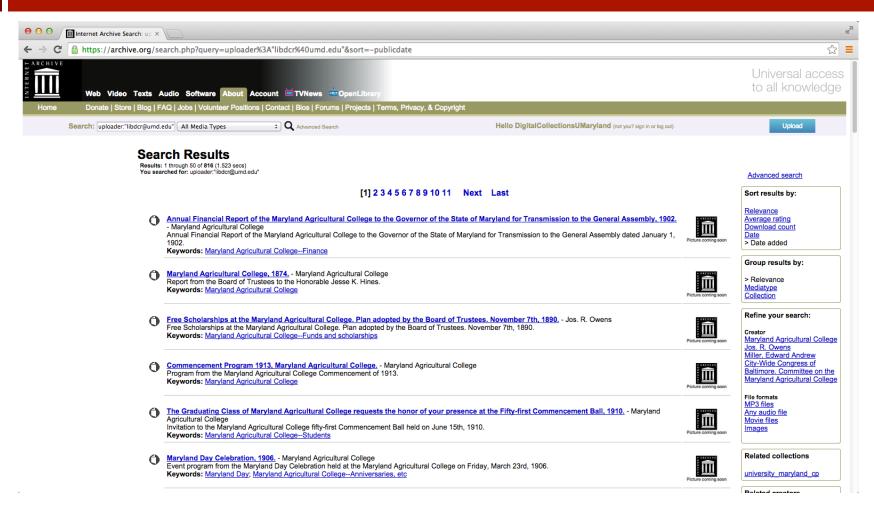


Tracking The Mid-Atlantic Archivist



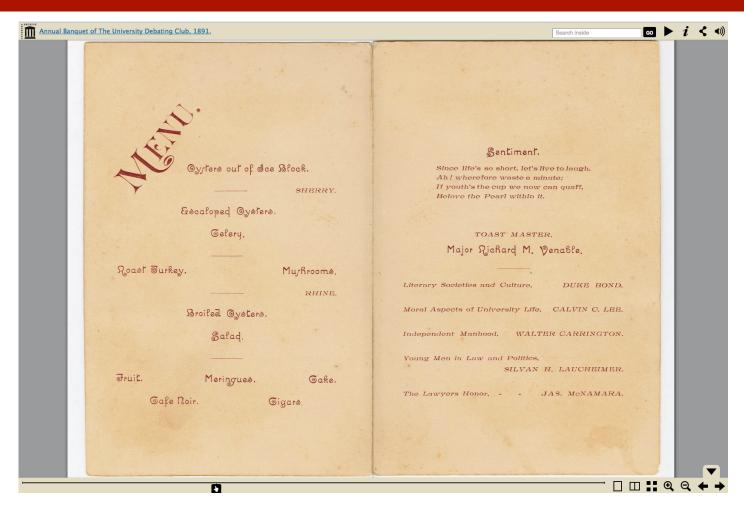


University publications in Internet Archive



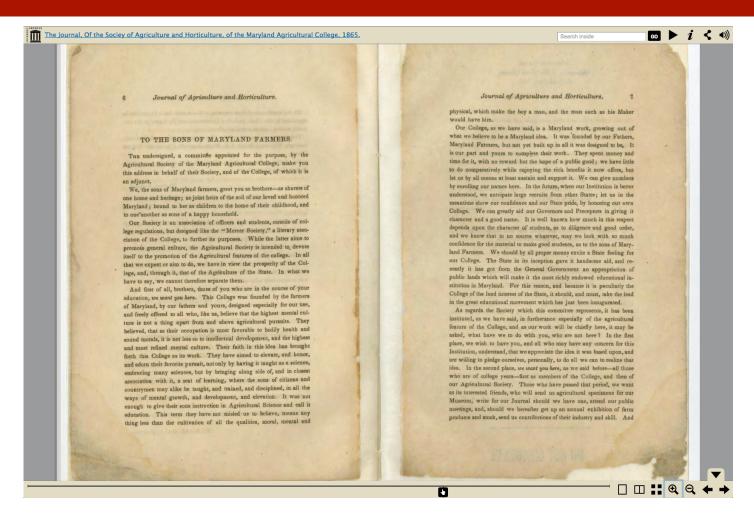


menus



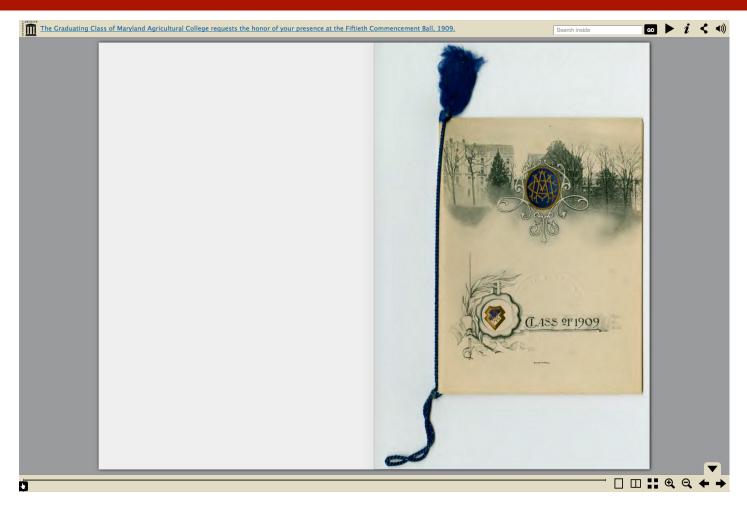


journals



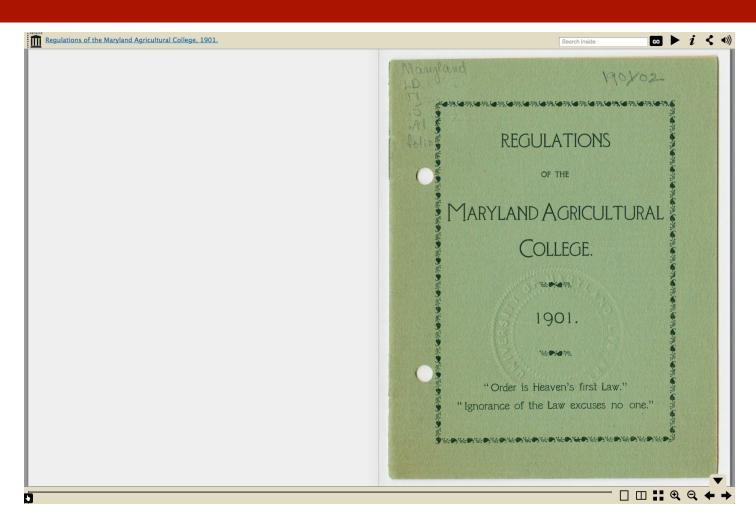


invitations



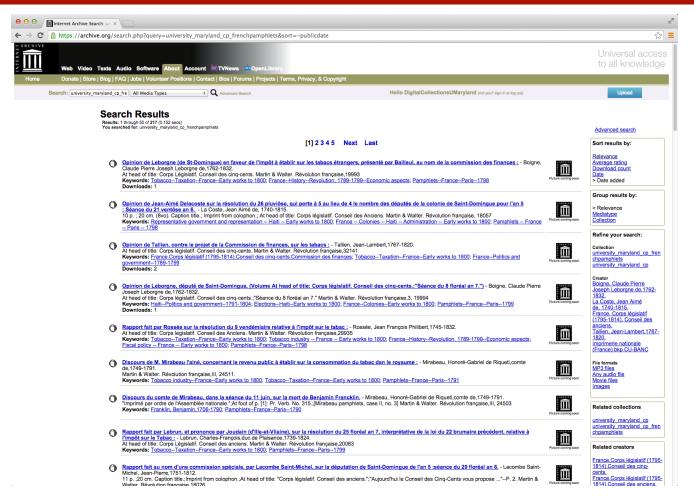


regulations



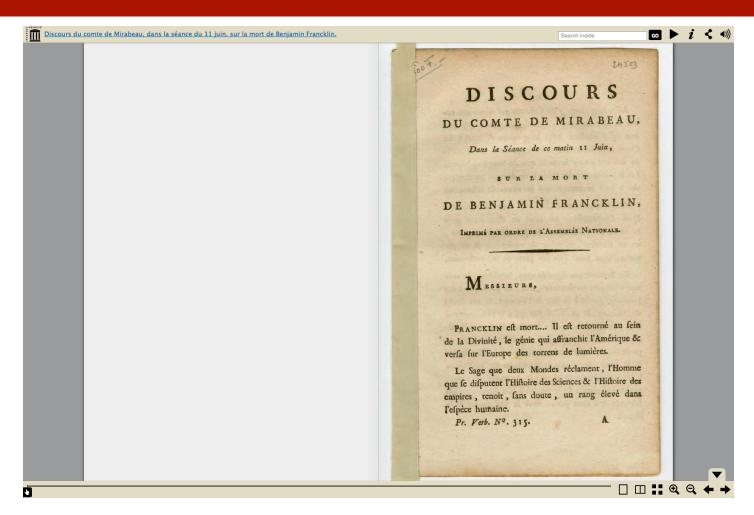


French pamphlets in Internet Archive



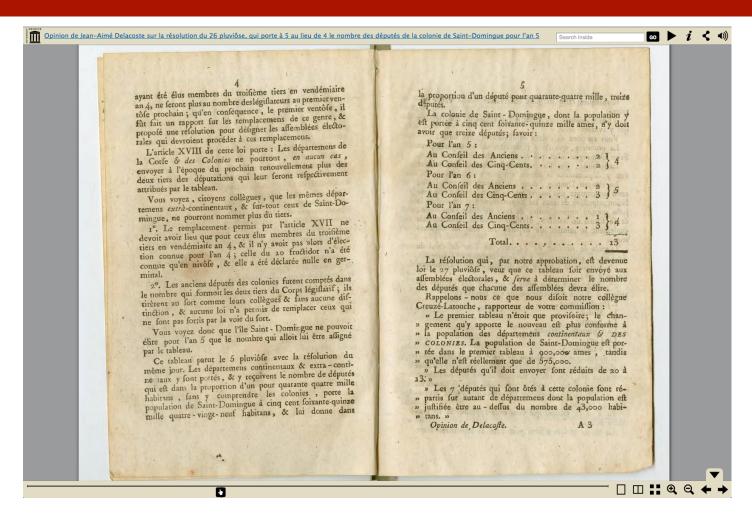


...sur la mort de Benjamin Francklin...



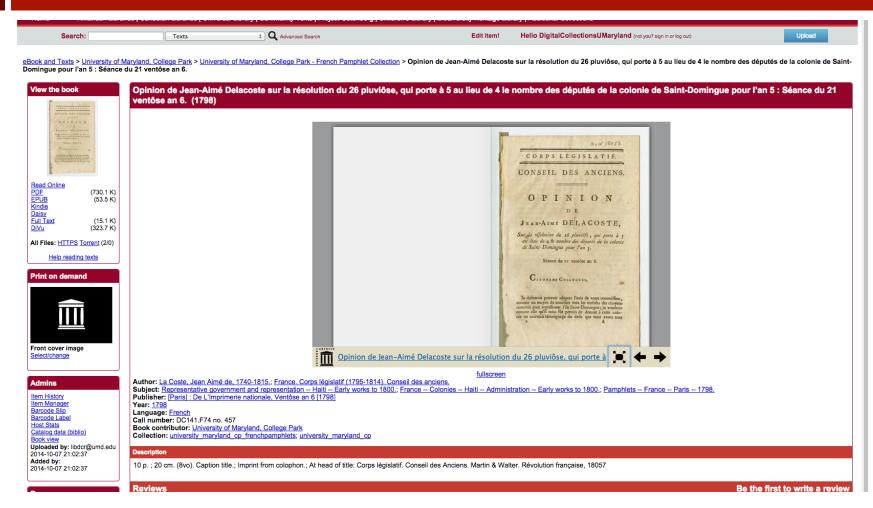


Je ne sais pas



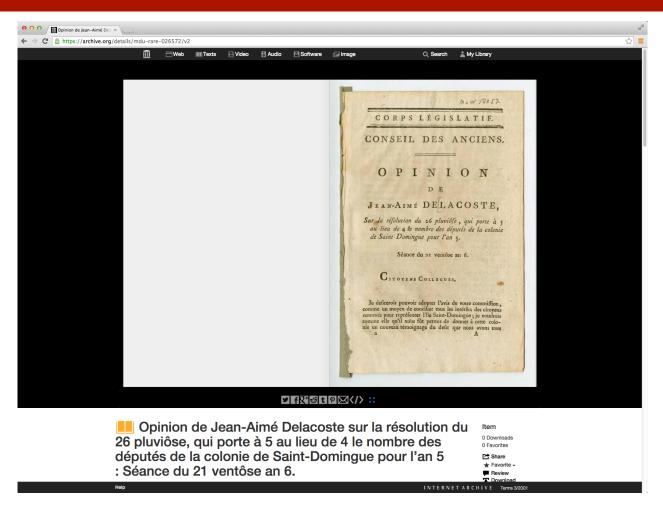


In the IA interface



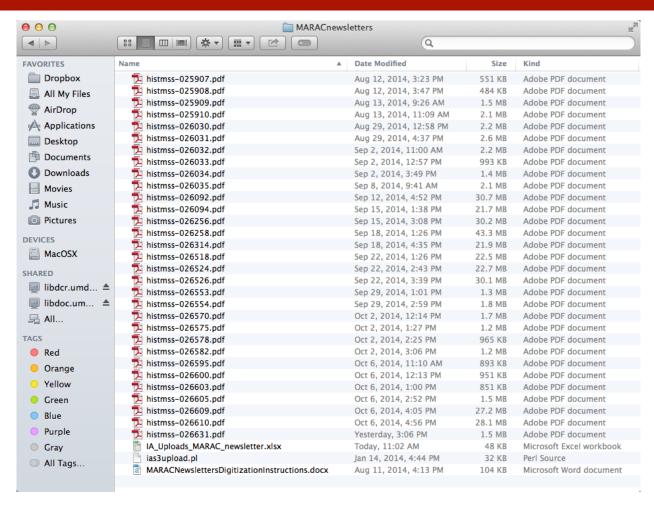


In the IA interface /v2





Digitizing The Mid-Atlantic Archivist





Terminal file listing

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2451632 Jul 24 13:10 univarch-025792.pdf
           1 ecartier LIBLAN\Archives & Manuscripts
            1 ecartier LIBLAN\Archives & Manuscripts
                                                        2361463 Jul 24 13:13 univarch-025793.pdf
                                                        4332461 Jul 24 13:18 univarch-025794.pdf
            1 ecartier LIBLAN\Archives & Manuscripts
           1 ecartier LIBLAN\Archives & Manuscripts
                                                        3534260 Jul 24 13:30 univarch-025795.pdf
                      LIBLAN\Archives & Manuscripts
                                                        2670736 Jul 24 13:33 univarch-025796.pdf
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           1 ecartier
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                                                        3881034 Jul 24 13:38 univarch-025797.pdf
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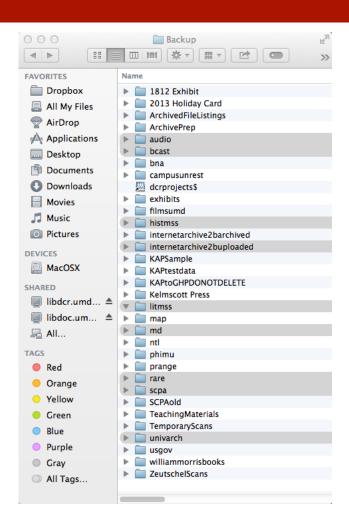


Terminal batch upload success

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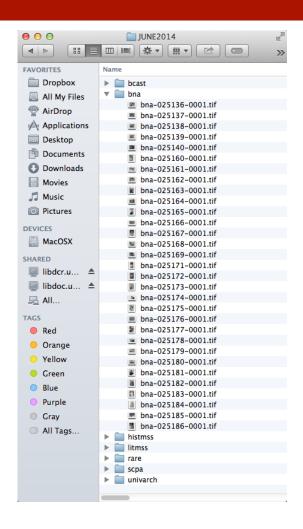


Backup



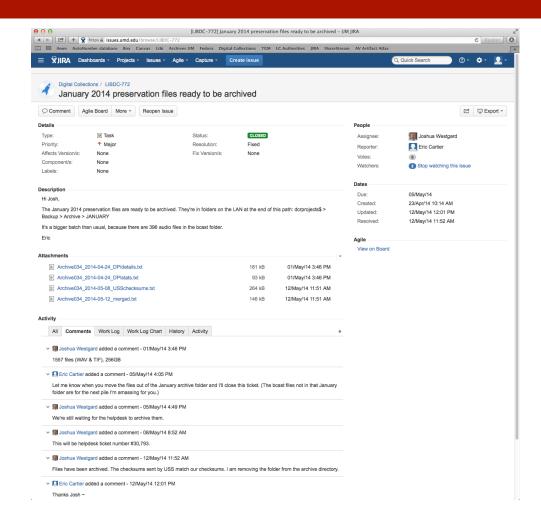


Archive



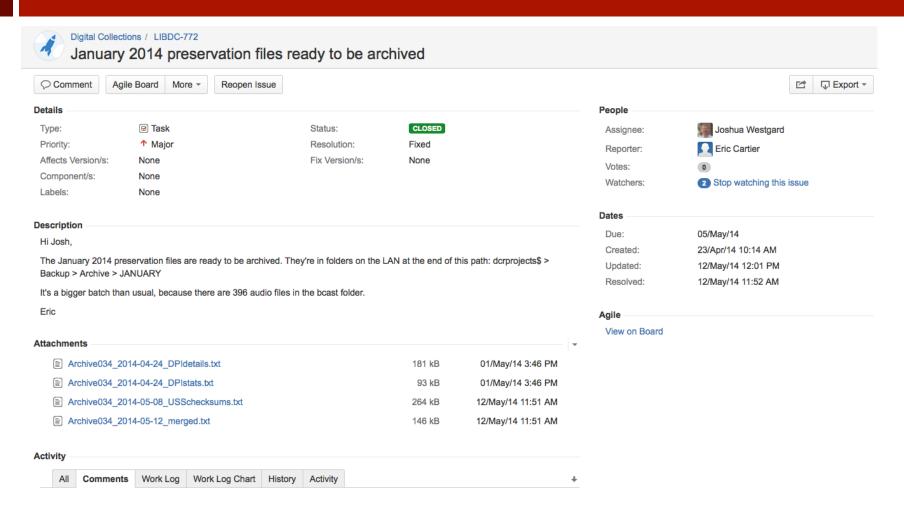


Monthly batch successfully archived





Monthly batch successfully archived





To conclude

- □ Create documentation: who does what, and when and why
- Generalize documentation for broader long-term use (e.g., Digital Librarian rather than Eric)
- Identify workflows you can modify and reuse
- □ Nothing is static: assess and update
- Applaud successful workflows and thank colleagues
- Remember all we do is in service to users



Thank you

Eric Cartier

Digital Librarian

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